



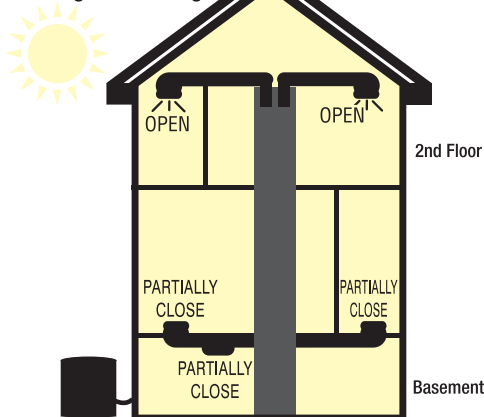
Mechanical Systems

Part I – HVAC

7 THINGS YOU CAN DO TO IMPROVE HOME COMFORT

AVOID UNNECESSARY CHARGES BY TRYING THE FOLLOWING STEPS

1. Summer Months Register Setting



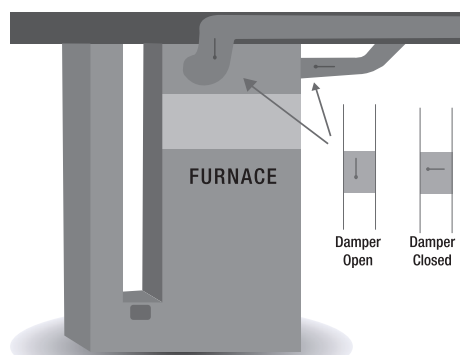
During warm outside temperatures, **OPEN** registers on upper floor and **PARTIALLY CLOSE** registers on first floor &/or basement.

Winter Months Register Setting



During cold outside temperatures, **PARTIALLY CLOSE** registers on upper floor and **OPEN** registers on first floor &/or basement.

2. Additional Seasonal Balancing



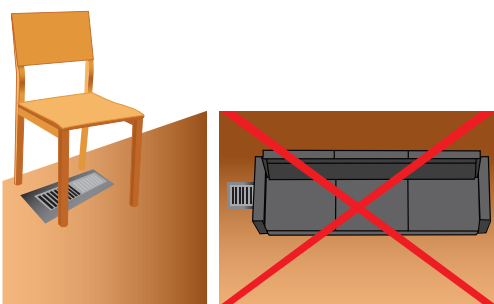
If additional seasonal balancing is required, open or close ductwork dampers as needed. Similar to pictures 1 per season.

3. Place thermostat fan setting to "ON"



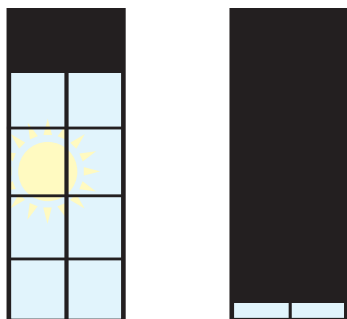
Leaving the fan "ON" balances the temperature throughout the areas in the home.

4. Prevent Airflow Restrictions



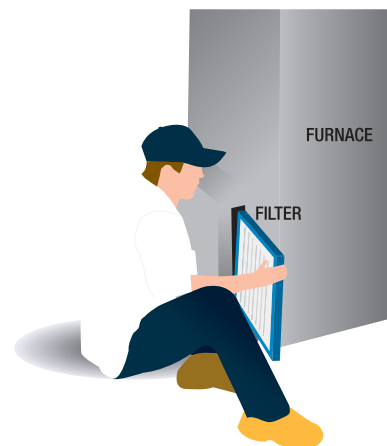
Do not cover registers with furniture or other large items that block airflow.

5. Reduce Summer Solar Heating



Closing blinds and shades will help keep heat from infiltrating rooms.

6. Maintain Proper Airflow



Make sure you check your furnace filter once a month.

7. Anticipate Cooling Needs In Advance



Precool the house prior to events with many people.



Air Conditioning & Heating



IT'S TIME TO RAISE YOUR EXPECTATIONS.

Meet
Goodman:

The best HVAC brand
you've never heard of.

You may not know the Goodman® brand...

But, for indoor comfort, millions and millions of homeowners rely on us every day.

Don't be alarmed if you've never heard of the Goodman brand of air conditioning and heating products and systems.

That's understandable, because for over three decades, the Goodman® brand has concentrated on something more important than simple brand-recognition consumer advertising. And that's the design, engineering, and manufacture of dependable products that have helped millions and millions of homeowners achieve reliable, high-quality, and affordable indoor comfort. In addition, the Goodman brand has earned the loyalty and respect from thousands of local independent heating and cooling professionals across North America.

We believe that your local HVAC (Heating, Ventilation and Air Conditioning) professional knows best about your specific indoor comfort needs and indoor air quality solutions. When they recommend a Goodman brand product, rest assured that you and your family will soon be receiving great indoor comfort, at a refreshingly affordable price.

Independent HVAC contractors have access to a wide variety of heating and air conditioning brands. And they have to stand behind the brand that they recommend 100%, or suffer the consequences of unhappy customers.



Most homeowners have no idea of the brand name of their central heating and cooling system that is installed in their home. It's a purchase many homeowners make just once or twice in their life typically. And as luck would have it, it's usually on a very hot or very cold day. On the other hand, your local HVAC dealer recommends and installs Goodman brand heating and cooling systems every day!

Making the grade

And as further proof that the Goodman brand is making the grade with satisfied homeowners, it was awarded the A+ rating by the Better Business Bureau. This is the highest rating possible.



Goodman®**Thank goodness for Goodman®.**

Time-tested Performance

The efficient movement of heat is a basic premise of the HVAC industry. Whether it's the removal of heat in conjunction with cooling products or the creation of heat for warmth, the HVAC world revolves around the thermodynamics of heat transfer. As your local HVAC dealer knows, the Goodman brand is recognized as a heat transfer expert. Investing in research and development is integral to the Goodman brand's success.

Look to it for a wide array of unique product features and enhancements that reinforce the durability and reliability of the entire Goodman brand product line, such as:

- the industry's only dual-diameter, tubular gas furnace heat exchanger, with a unique design that brings new meaning to durability;
- high-efficiency air conditioners and heat pumps with the Goodman brand's unique SmartCoil® condensing coil – the most advanced and efficient 5mm copper tube and aluminum fin combination available;
- ComfortNet™ Communicating Control systems that help high-efficiency systems run their absolute best and offer homeowners new levels of control and operational precision;
- unique All-Aluminum evaporator coils that help to eliminate a leading cause of premature copper evaporator coil failures;
- heat pumps that today offer homeowners new levels of control and operational precision;
- a full line of indoor air quality products that offer advanced filtration, humidification, ventilation, and purification for any home;
- high-performance commercial heating and cooling products and systems that are providing comfortable indoor environments for businesses, restaurants and stores coast-to-coast.

Committed to Quality

There's good reason that thousands of the nation's HVAC professionals recommend the Goodman brand. Dealers are completely comfortable that Goodman brand products will keep their customers satisfied and enhance their reputation. Goodman brand manufacturing facilities are ISO 9001-certified, an independent standard accepted worldwide as the benchmark for quality manufacturing and management processes, and ISO 14001-certified, an international environmental certification.

Before purchasing this appliance, read important information about its estimated annual energy consumption, yearly operational cost, or energy efficiency rating that is available from your retailer.

Trust the Experts

When it comes to recommending a brand for your cooling and heating needs, your local HVAC professional knows best. After all, they are the experts, the ones in the field who can accurately evaluate your specific needs and solutions. You may not know the brand of brake pads your trusted mechanic installed, but you trust your mechanic to make your vehicle perform the way it was meant to. Each HVAC installation is unique, and your local, independent HVAC professional knows which HVAC brands are best suited to your specific indoor comfort needs.

So it's okay if you don't know about the Goodman® brand. Thousands of the country's most experienced heating and air conditioning professionals trust it to

perform each and every day, year after year. Their recommendations have been keeping millions and millions of North American households comfortable since day one.

As Goodman CEO David Swift says, "We stay focused on a few basic goals: build more reliable, longer-lasting products than anyone else; make durable cooling and heating products and systems as affordable as possible and design everything for quick, trouble-free installations. Those values have led the Goodman brand this far and they will lead us into the future."

For more information on Goodman brand air conditioning and heating products, visit www.goodmanmfg.com or contact your local HVAC contractor.



Air Conditioning & Heating

Our continuing commitment to quality products may mean a change in specifications without notice. © 2012 Goodman Manufacturing Company, L.P. · Houston, Texas · USA

www.goodmanmfg.com

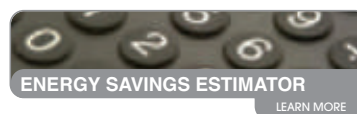


CB-DNG-1 09-12

NEW

We've taken the Goodman® brand website
to a whole *new* level.

www.goodmanmfg.com



Take a Quick Click Tour Today!

We've added great new features. Navigating has never been so easy.

From all-new search buttons to all-new ways to learn about our products, the revised Goodman brand website makes learning about our products and finding our dealers a pleasure.

What's new at home

On our redesigned home page you'll be able to:



Full Product Details. Get complete product descriptions for all residential, commercial, and international lines. Each dedicated page includes product-specific brochures, limited warranties and technical specification information.

View Dynamic Video Content. Tune in for company updates and new information.

Find a Dealer. Use the Dealer Locator by simply typing in a zip code.

Hit Quick Links. The easy-to-navigate graphic interface gives you total control to search:

- Residential and commercial products
- Warranty information
- Product rebates
- When to repair or replace a unit

Environmental Compliance. Learn how Goodman brand products are envied by Mother Nature.



Visit us. We look great.

Branded Look. We've updated our look with clean, consistent graphic navigation.

Check out some of our new features:

Print-ready web pages. No matter if you want to print our pdf files directly from your own desktop printer or wish to print them at a nearby service center, these pages are ready to go when you are.



Bookmark and Email Capabilities.

- Bookmark pages to refer to later
- Email individual pages to customers

Product Pages. Get specific details on individual products organized by product line, model number and category. Everything you need to choose the right equipment is just clicks away.



FAQ Section. Get answers to frequently asked questions.

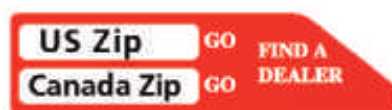
Energy Savings Calculator. You tell us about the home or business and the heating and cooling system. And we calculate what your annual energy savings will be annually and your 10-year extended savings estimate. It's that simple.



Limited Warranties. Register a product and get an in-depth look at extended service plans.



Dealer Locator. Find a Goodman brand dealer near you. "Find a Dealer" tab is located on each page within each section.



Be sure to check out Partnerlink for full dealer and distributor sales support.

<http://partner.goodmanmfg.com>

Ask your distributor for your user name and password information.



Air Conditioning & Heating

www.goodmanmfg.com



Air Conditioning & Heating

URGENT!

TIME-SENSITIVE INFORMATION ABOUT YOUR GOODMAN® BRAND CENTRAL HEATING AND COOLING SYSTEM!
REGISTER NOW FOR A **10-YEAR PARTS LIMITED WARRANTY!***

Congratulations on the purchase of your new indoor comfort system. Because you wanted to have one of the best comfort systems available, a Goodman® brand system has been installed in your home. We are confident that your central heating and cooling system will provide years and years of dependable comfort to you and your family. By simply registering your equipment within **60-days** after closing, it may qualify for an **Extended Limited Warranty.***



How to Register Your System.

The process takes just a few minutes to complete.*

1. Log on to www.goodmanmfg.com.
2. Select the “Product Registration” tab.
3. Complete the request information, using the serial numbers listed on the label located on the indoor unit.
4. Print a copy of your registration confirmation for your records.

** Failure to register within 60 days results in standard warranty coverage only.*



** Complete warranty details available from your local dealer or at www.goodmanmfg.com. To receive the Lifetime Compressor and Lifetime Heat Exchanger Limited Warranties (both good for as long as you own your home) and 10-Year Parts Limited Warranty, online registration must be completed within 60 days of installation. Online registration is not required in California or Quebec.*



SYSTEM #1:

INDOOR UNIT SERIAL NUMBER

OUTDOOR UNIT SERIAL NUMBER

COIL SERIAL NUMBER

SYSTEM #2:

INDOOR UNIT SERIAL NUMBER

OUTDOOR UNIT SERIAL NUMBER

COIL SERIAL NUMBER

Thank goodness for Goodman.®

LIMITED WARRANTY

Models: ACNF, ADPF, AEPF, AVPTC, AR, ARPF, ARPT, ARUF, ATUF, ASPF, ASPT, ASUF, AWUF, MBE, MBR, MBVC

This heating or air conditioning unit, if installed in an owner-occupied residence, is warranted by Goodman Manufacturing Company, L.P. ("Goodman") to be free from defects in materials and workmanship under normal use and maintenance as described below:

- **To the original registered owner** and his or her spouse ("owner"), **all parts** are warranted for a period of **10 YEARS** or for so long as the owner owns the home in which the unit was originally installed (whichever ends first), except as provided below. This warranty applies only if the unit is properly registered with Goodman online within 60 days after the original installation. To register, go to www.goodmanmfg.com and click on "Warranty Registration". Failure by California and Quebec residents to complete the product registration form does not diminish their warranty rights.
- If the above warranty does not apply, then **all parts** are warranted for a period of **5 YEARS**.

Neither warranty continues after the unit is removed from the location where it was originally installed.

Neither warranty applies to, and no warranty is offered by Goodman on, any unit ordered over the Internet, by telephone or other electronic means unless the unit is installed by a dealer adhering to all applicable federal, state, and local codes, policies and licensing requirements.

Units installed in buildings other than owner-occupied residences are separately warranted in either Goodman's Multi-Family Residence Warranty (if installed in a multi-family residence not occupied by the owner) or Goodman's Commercial Warranty (if installed in a non-residential building). The Multi-Family Residence Warranty covers all parts for either 10 years (if the unit has been properly registered) or 5 years (if it is not). The Commercial Warranty covers all parts for 5 years. For a copy of either the Multi-Family Residence Warranty or the Commercial Warranty, write to Goodman Manufacturing Company, L.P., 7401 Security Way, Houston, Texas 77040, Attn: Warranty Administration.

Regardless of time of registration, the warranty period begins on the date of the original installation. Where a product is installed in a newly constructed residence, the date of installation is the date the owner purchased the residence from the builder. If that date cannot be verified, the warranty period begins three months after the month of manufacture (indicated by the first four digits of the serial number (yyymm)).

As its only responsibility, and your only remedy, Goodman will furnish a replacement part, without charge for the part only, to replace any part that is found to be defective due to workmanship or materials under normal use and maintenance. For warranty credit, the defective part must be returned to a Goodman heating and air conditioning products distributor by a state or province certified or licensed contractor. Any part replaced pursuant to this warranty is warranted only for the unexpired portion of the warranty term applying to the original part.

This warranty does not apply to labor, freight, or any other cost associated with the service, repair or operation of the unit. Goodman will not pay for electricity or fuel costs, or increases in electricity or fuel costs, for any reason, including additional or unusual use of supplemental electric heat. This warranty does not cover lodging or labor charges. This warranty does not cover refrigerant.

This warranty is in lieu of all other express warranties. **ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS WARRANTY.** Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion may not apply to you.

GOODMAN SHALL IN NO EVENT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO EXTRA UTILITY EXPENSES OR DAMAGES TO PROPERTY. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion may not apply to you.

Goodman is not responsible for:

1. Damage or repairs required as a consequence of faulty installation or application.

2. Damage as a result of floods, fires, winds, lightning, accidents, corrosive atmosphere or other conditions beyond the control of Goodman.
3. Damage or repairs required as a result of the use of components or accessories not compatible with this unit.
4. Units installed outside the United States or its territories, or Canada.
5. Normal maintenance as described in the installation and operating manual, such as cleaning of the coils, filter cleaning and/or replacement, and lubrication.
6. Parts or accessories not supplied or designated by Goodman.
7. Damage or repairs required as a result of any improper use, maintenance, operation or servicing.
8. Damage or failure to start due to interruption and/or inadequate electrical service.
9. Any damage caused by frozen or broken water pipes in the event of equipment failure.
10. Changes in the appearance of the unit that do not affect its performance.
11. Replacement of fuses and replacement or resetting of circuit breakers.
12. Units operated in incomplete structures.
13. Damage or repairs required as a result of the use of used or recycled refrigerant.

This warranty gives you specific legal rights, and you may also have other rights that may vary from state to state or province to province.

OWNER NAME

ADDRESS OF INSTALLATION

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

INSTALLER NAME

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

PHONE # / FAX #

DISTRIBUTOR NAME

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

PHONE # / FAX #

MODEL # & SERIAL #

INSTALLATION DATE

Part No. PWCAHPJ
3/2013

Printed in the USA

For further information about this warranty, contact Goodman Consumer Affairs
at (877) 254-4729 or by mail to 7401 Security Way, Houston, Texas 77040.



MULTI-FAMILY RESIDENCE WARRANTY

Models: ACNF, ADPF, AEPF, AVPTC, AR, ARPF, ARPT, ARUF, ATUF, ASPF, ASPT, ASUF, AWUF, MBE, MBR, MBVC

This warranty applies only to units installed in multi-family residences that are not owner-occupied. A distinct warranty applies to units installed in owner-occupied residences, including multi-family owner-occupied residences.

The unit models listed above, if installed in residences that are not owner-occupied, are warranted by Goodman Manufacturing Company, L.P. ("Goodman") against defects in materials and workmanship under normal use and maintenance, as provided below:

- **To the original registered owner, all parts** are warranted for a period of **10 YEARS**, except as provided below. This warranty applies only if the unit is properly registered with Goodman online within 60 days after the original installation. To register, go to www.goodmanmfg.com and click "Warranty Registration". Failure by California and Quebec residents to complete the product registration form does not diminish their warranty rights.
- If the above warranty does not apply, then **all parts** are warranted for a period of **5 YEARS**.

Neither warranty continues after the unit is removed from the location where it was originally installed.

Neither warranty applies to, and no warranty is offered by Goodman on, any unit ordered over the Internet, by telephone or other electronic means unless the unit is installed by a dealer adhering to all applicable federal, state, and local codes, policies and licensing requirements.

Regardless of time of registration, each warranty period referred to above begins on the date of the original installation of the unit. If that date cannot be verified, each warranty period begins three months after the month of manufacture (as indicated by the first four digits of the serial number (yymm)).

As its only responsibility, and the customer's only remedy, Goodman will furnish a replacement part, without charge for the part only, to replace any part that is found to be defective due to workmanship or materials under normal use and maintenance. For warranty credit, the defective part must be returned to a Goodman heating and air conditioning products distributor by a state or province certified or licensed contractor. Any part replaced pursuant to this warranty is warranted only for the unexpired portion of the warranty term applying to the original part.

This warranty does not apply to labor, freight, or any other cost associated with the service, repair or operation of the unit. Goodman will not pay for electricity or fuel costs, or increases in electricity or fuel costs, for any reason, including additional or unusual use of supplemental electric heat. This warranty does not cover lodging or labor charges. This warranty does not cover refrigerant.

Goodman is not responsible for:

1. Damage or repairs required as a consequence of faulty installation or application.
2. Damage as a result of floods, fires, winds, lightning, accidents, corrosive atmosphere or other conditions beyond the control of Goodman.
3. Damage or repairs required as a result of the use of components or accessories not compatible with this unit.

4. Units installed outside the United States or its territories, or Canada.
5. Normal maintenance as described in the installation and operating manual, such as cleaning of the coils, filter cleaning and/or replacement, and lubrication.
6. Parts or accessories not supplied or designated by Goodman.
7. Damage or repairs required as a result of any improper use, maintenance, operation or servicing.
8. Damage or failure to start due to interruption and/or inadequate electrical service.
9. Any damage caused by frozen or broken water pipes in the event of equipment failure.
10. Changes in the appearance of the unit that do not affect its performance.
11. Replacement of fuses and replacement or resetting of circuit breakers.
12. Units operated in incomplete structures.
13. Damage or repairs required as a result of the use of used or recycled refrigerant.

OWNER NAME

ADDRESS OF INSTALLATION

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

INSTALLER NAME

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

PHONE # / FAX #

DISTRIBUTOR NAME

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

PHONE # / FAX #

MODEL # & SERIAL #

INSTALLATION DATE

THIS WARRANTY IS PROVIDED IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. WHETHER ANY CLAIM IS BASED ON NEGLIGENCE OR OTHER TORT, BREACH OF WARRANTY OR OTHER BREACH OF CONTRACT, OR ANY OTHER THEORY, IN NO EVENT SHALL WE BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOST PROFITS, LOSS OF USE OF A UNIT OR OTHERWISE.

Part No. PWCAHPJ-MFR
3/2013

Printed in the USA

For further information about this warranty, contact Goodman Consumer Affairs
at (877) 254-4729 or by mail to 7401 Security Way, Houston, Texas 77040.

COMMERCIAL WARRANTY

Models: ACNF, ADPF, AEPF, AVPTC, AR, ARPF, ARPT, ARUF, ATUF, ASPF, ASPT, ASUF, AWUF, MBE, MBR, MBVC

This warranty applies only to units installed in buildings other than residences. Distinct warranties apply to units installed in residences.

The unit models listed above, if installed in buildings other than residences, are warranted by Goodman Manufacturing Company, L.P. ("Goodman") against defects in materials and workmanship under normal use and maintenance, as provided below:

- **To the original owner, all parts** are warranted for a period of **5 YEARS**.

This warranty does not continue after the unit is removed from the location where it was originally installed.

Neither warranty applies to, and no warranty is offered by Goodman on, any unit ordered over the Internet, by telephone or other electronic means unless the unit is installed by a dealer adhering to all applicable federal, state, and local codes, policies and licensing requirements.

The warranty period begins on the date of the original installation. If that date cannot be verified, the warranty period begins three months after the month of manufacture (as indicated by the first four digits of the serial number (yy-mm)).

As its only responsibility, and your only remedy, Goodman will furnish a replacement part, without charge for the part only, to replace any part that is found to be defective due to workmanship or materials under normal use and maintenance. For warranty credit, the defective part must be returned to a Goodman heating and air conditioning products distributor by a state or province certified or licensed contractor. Any part replaced pursuant to this warranty is warranted only for the unexpired portion of the warranty term applying to the original part.

This warranty does not apply to labor, freight, or any other cost associated with the service, repair or operation of the unit. Goodman will not pay for electricity or fuel costs, or increases in electricity or fuel costs, for any reason, including additional or unusual use of supplemental electric heat. This warranty does not cover lodging or labor charges. This warranty does not cover refrigerant.

Goodman is not responsible for:

1. Damage or repairs required as a consequence of faulty installation or application.
2. Damage as a result of floods, fires, winds, lightning, accidents, corrosive atmosphere or other conditions beyond the control of Goodman.
3. Damage or repairs required as a result of the use of components or accessories not compatible with this unit.
4. Units installed outside the United States or its territories, or Canada.
5. Normal maintenance as described in the installation and operating manual, such as cleaning of the coils, filter cleaning and/or replacement, and lubrication.
6. Parts or accessories not supplied or designated by Goodman.

7. Damage or repairs required as a result of any improper use, maintenance, operation or servicing.
8. Damage or failure to start due to interruption and/or inadequate electrical service.
9. Any damage caused by frozen or broken water pipes in the event of equipment failure.
10. Changes in the appearance of the unit that do not affect its performance.
11. Replacement of fuses and replacement or resetting of circuit breakers.
12. Units operated in incomplete structures.
13. Damage or repairs required as a result of the use of used or recycled refrigerant.

OWNER NAME

ADDRESS OF INSTALLATION

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

INSTALLER NAME

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

PHONE # / FAX #

DISTRIBUTOR NAME

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

PHONE # / FAX #

MODEL # & SERIAL #

INSTALLATION DATE

THIS WARRANTY IS PROVIDED IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. WHETHER ANY CLAIM IS BASED ON NEGLIGENCE OR OTHER TORT, BREACH OF WARRANTY OR OTHER BREACH OF CONTRACT, OR ANY OTHER THEORY, IN NO EVENT SHALL WE BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOST PROFITS, LOSS OF USE OF A UNIT OR OTHERWISE.

Part No. PWCAHPJ-COM
3/2013

Printed in the USA

For further information about this warranty, contact Goodman Consumer Affairs
at (877) 254-4729 or by mail to 7401 Security Way, Houston, Texas 77040.

LIMITED WARRANTY

Models: GMV8, GMVC8, GCH9, GCH95, GDH8, GME8, GMH8, GMV9, GMS95, GMH95, GMV95, GMVC95, GMVM96, GCV9, GCV9C, GCV9C5, GCVM96, GME95

This heating or air conditioning unit, if installed in an owner-occupied residence, is warranted by Goodman Manufacturing Company, L.P. ("Goodman") to be free from defects in materials and workmanship under normal use and maintenance, as described below:

- **To the original registered owner** and his or her spouse ("owner"), the **HEAT EXCHANGER** is warranted for the owner's **LIFETIME** or for so long as the owner owns the residence in which the unit was originally installed (whichever ends first), and **all remaining parts** are warranted for a period of **10 YEARS**, except as provided below. These warranties apply only if the unit is properly registered with Goodman online within 60 days after the original installation. To register, go to www.goodmanmfg.com and click "Warranty Registration". Failure by California and Quebec residents to complete the product registration form does not diminish their warranty rights.
- If the above warranties do not apply, then the **HEAT EXCHANGER** of any such unit is warranted for a period of **20 YEARS**, and **all remaining parts** of the unit are warranted for a period of **5 YEARS**.

Neither warranty continues after the unit is removed from the location where it was originally installed.

Neither warranty applies to, and no warranty is offered by Goodman on, any unit ordered over the Internet, by telephone or other electronic means unless the unit is installed by a dealer adhering to all applicable federal, state, and local codes, policies or licensing requirements.

Units installed in buildings other than owner-occupied residences are separately warranted in either Goodman's Multi-Family Residence Furnace Warranty (if installed in a multi-family residence not occupied by the owner) or Goodman's Commercial Furnace Warranty (if installed in a non-residential building). The Multi-Family Residence Furnace Warranty covers the heat exchanger for 20 years and the remaining parts for either 10 years (if the unit has been properly registered) or 5 years (if it is not). The Commercial Furnace Warranty covers the heat exchanger for 20 years and the remaining parts for 5 years. For a copy of either the Multi-Family Residence Furnace Warranty or the Commercial Furnace Warranty, write to Goodman Manufacturing Company, L.P., 7401 Security Way, Houston, Texas 77040, Attn: Warranty Administration.

Regardless of time of registration, the warranty period begins on the date of the original installation. Where a product is installed in a newly constructed residence, the date of installation is the date the owner purchased the residence from the builder. If that date cannot be verified, the warranty period begins three months after the month of manufacture (as indicated by the first four digits of the serial number (yyymm)).

As its only responsibility, and your only remedy, Goodman will furnish (i) a replacement part, without charge for the part only, to replace any part that is found to be defective due to workmanship or materials under normal use and maintenance, or (ii) for a heat exchanger that is covered by the lifetime warranty and that fails in the first 10 years, a new, equivalent furnace. For warranty credit, the defective part must be returned to a Goodman heating and air conditioning products distributor by a state certified or licensed contractor. Any part replaced pursuant to this warranty is warranted only for the unexpired portion of the warranty term applying to the original part.

These warranties do not apply to labor, freight, or any other cost associated with the service, repair or operation of the unit. Goodman will not pay for electricity or fuel costs, or increases in electricity or fuel costs, for any reason, including additional or unusual use of supplemental electric heat. This warranty does not cover lodging or labor charges.

These warranties are in lieu of all other express warranties. **ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS WARRANTY.** Some states and provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

GOODMAN SHALL IN NO EVENT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO EXTRA UTILITY EXPENSES OR DAMAGES TO PROPERTY. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion may not apply to you.

Goodman is not responsible for:

1. Damage or repairs required as a consequence of faulty installation or application.
2. Damage as a result of floods, fires, winds, lightning, accidents, corrosive atmosphere or other conditions beyond the control of Goodman.
3. Use of components or accessories not compatible with this unit.
4. Products installed outside the United States or its territories, or Canada.
5. Normal maintenance as described in the installation and operating manual, such as cleaning of the coils, filter cleaning and/or replacement and lubrication.
6. Parts not supplied or designated by Goodman.
7. Damage or repairs required as a result of any improper use, maintenance, operation or servicing.
8. Failure to start due to interruption and/or inadequate electrical service.
9. Any damage caused by frozen or broken water pipes in the event of equipment failure.
10. Changes in the appearance of the unit that do not affect its performance.
11. Units operated in incomplete structures.
12. Damage or repairs required as a result of the use of used or recycled refrigerant.

This warranty gives you specific legal rights, and you may also have other rights that may vary from state to state or province to province.

Owner Name _____

Address of Installation _____

City/State-Province/ _____

Zip-Postal Code _____

Installer Name _____

City/State-Province/ _____

Zip-Postal Code _____

Phone # / Fax # _____

Distributor Name _____

City/State-Province/ _____

Zip-Postal Code _____

Phone # / Fax # _____

Model # & Serial # _____

Installation Date _____



Part No. PWCFURNUH
Printed in USA
12/2012

For further information about this warranty, contact Goodman Consumer Affairs at (877) 254-4729 or by mail to 7401 Security Way, Houston, Texas 77040.

MULTI-FAMILY RESIDENCE FURNACE WARRANTY

Models GMV8, GCH9, GCH95, GDH8, GME8, GMH8, GMV9, GMS95, GMH95, GMV95, GMVC95, GMVM96, GCV9, GCV9C, GCV95, GCV96, GME95

This warranty applies only to units installed in multi-family residences that are not owner-occupied. A distinct warranty applies to units installed in owner-occupied residences, including multi-family owner-occupied residences.

The unit models listed above, if installed in residences that are not owner-occupied, are warranted by Goodman Manufacturing Company, L.P. ("Goodman") against defects in materials and workmanship under normal use and maintenance, as provided below:

- To the original owner, the heat exchanger is warranted for **20 YEARS** or for so long as the owner owns the residence in which the unit was originally installed (whichever ends first).
- To the original registered owner, all parts other than the heat exchanger are warranted for a period of **10 YEARS**. That warranty applies only if the unit is properly registered with Goodman online within 60 days after the original installation. To register, go to www.goodmanmfg.com and click "Warranty Registration." If the original owner fails to register the unit, then all parts of the unit other than the heat exchanger are warranted for a period of **5 YEARS**. Failure by owners of multi-family residences located in California and Quebec to complete the product registration form does not diminish their warranty rights.

Neither warranty continues after the unit is removed from the location where it was originally installed.

Neither warranty applies to, and no warranty is offered by Goodman on, any unit ordered over the Internet, by telephone or other electronic means unless the unit is installed by a dealer adhering to all applicable federal, state, and local codes, policies or licensing requirements.

Regardless of time of registration, each warranty period referred to above begins on the date of the original installation of the unit. If that date cannot be verified, each warranty period begins three months after the month of manufacture (as indicated by the first four digits of the serial number (yyymm)).

As its only responsibility, and the customer's only remedy, Goodman will furnish (i) a replacement part, without charge for the part only, to replace any part that is found to be defective due to workmanship or materials under normal use and maintenance, or (ii) for a heat exchanger that is covered by the 20-year warranty, a new, equivalent furnace. For warranty credit, the defective part must be returned to a Goodman heating and air conditioning products distributor by a state certified or licensed contractor. Any part replaced pursuant to this warranty is warranted only for the unexpired portion of the original warranty term.

The warranties do not apply to labor, freight, or any other cost associated with the service, repair or operation of the unit. Goodman will not pay for electricity or fuel costs, or increases in electricity or fuel costs, for any reason, including additional or unusual use of supplemental electric heat. This warranty does not cover lodging or labor charges.

Goodman is not responsible for:

1. Damage or repairs required as a result of faulty installation or application,
2. Damage or repairs required as a result of floods, fires, wind, lightning, accidents, corrosive atmosphere or other conditions beyond Goodman's reasonable control,

3. Damage or repairs required as a result of the use of components or accessories not compatible with the unit,
4. Units installed outside of the United States and Canada,
5. Normal maintenance, as described in the installation and operating manual, such as cleaning of the coils, filter cleaning and/or replacement, and lubrication, or damage caused by failure to perform such maintenance,
6. Parts or accessories not supplied or designated for use by Goodman,
7. Damage or repairs required as a result of any improper use, maintenance, operation or servicing,
8. Damage or failure to start due to interrupted and/or inadequate electrical service,
9. Changes in the appearance of the unit that do not affect its performance,
10. Replacement of fuses and replacement or resetting of circuit breakers,
11. Damage caused by use in incomplete buildings, or
12. Damage or repairs required as a result of the use of used or recycled refrigerant.

Owner Name _____

Address of Installation _____

City/State-Province/ _____

Zip-Postal Code _____

Installer Name _____

City/State-Province/ _____

Zip-Postal Code _____

Phone # / Fax # _____

Distributor Name _____

City/State-Province/ _____

Zip-Postal Code _____

Phone # / Fax # _____

Model # & Serial # _____

Installation Date _____

THIS WARRANTY IS PROVIDED IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. WHETHER ANY CLAIM IS BASED ON NEGLIGENCE OR OTHER TORT, BREACH OF WARRANTY OR OTHER BREACH OF CONTRACT, OR ANY OTHER THEORY, IN NO EVENT SHALL WE BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOST PROFITS, LOSS OF USE OF A UNIT OR OTHERWISE.

Part No.
PWCFURNH-MFR
Printed in USA
12/2012

For service, contact an Authorized Goodman® Brand Servicer.

For answers to questions regarding the above or to locate an authorized servicer, contact:

Consumer Affairs Department • 7401 Security Way, Houston, Texas 77040.

1-877-254-4729 inside U.S.A. • 1-713-861-2500 outside U.S.A.

COMMERCIAL FURNACE WARRANTY

Models GMV8, GCH9, GCH95, GDH8, GME8, GMH8, GMV9, GMS95, GMH95, GMV95, GMVC95, GMVM96, GCV9, GCVC9, GCVC95, GCV96, GME95

This warranty applies only to units installed in buildings other than residences. Distinct warranties apply to units installed in residences.

The unit models listed above, if installed in buildings other than residences, are warranted by Goodman Manufacturing Company, L.P. ("Goodman") against defects in materials and workmanship under normal use and maintenance, as provided below:

- To the original owner, the heat exchanger is warranted for **20 YEARS** or for so long as the owner owns the building in which the unit was originally installed (whichever ends first), and
- To the original owner, all parts other than the heat exchanger are warranted for a period of **5 YEARS**.

Neither warranty continues after the unit is removed from the location where it was originally installed.

Neither warranty applies to, and no warranty is offered by Goodman on, any unit ordered over the Internet, by telephone or other electronic means unless the unit is installed by a dealer adhering to all applicable federal, state, and local codes, policies or licensing requirements.

Each warranty period referred to above begins on the date of the original installation of the unit. If that date cannot be verified, each warranty period begins three months after the month of manufacture (as indicated by the first four digits of the serial number (yyymm)).

As its only responsibility, and the customer's only remedy, Goodman will furnish (i) a replacement part, without charge for the part only, to replace any part that is found to be defective due to workmanship or materials under normal use and maintenance, or (ii) for a heat exchanger that is covered by the 20-year warranty, a new, equivalent furnace. For warranty credit, the defective part must be returned to a Goodman heating and air conditioning products distributor by a state certified or licensed contractor. Any part replaced pursuant to this warranty is warranted only for the unexpired portion of the original warranty term.

The warranties do not apply to labor, freight, or any other cost associated with the service, repair or operation of the unit. Goodman will not pay for electricity or fuel costs, or increases in electricity or fuel costs, for any reason, including additional or unusual use of supplemental electric heat. This warranty does not cover lodging or labor charges.

Goodman is not responsible for:

1. Damage or repairs required as a consequence of faulty installation or application.
2. Damage as a result of floods, fires, winds, lightning, accidents, corrosive atmosphere or other conditions beyond the control of Goodman.
3. Use of components or accessories not compatible with this unit.
4. Products installed outside the United States or its territories, or Canada.

5. Normal maintenance as described in the installation and operating manual, such as cleaning of the coils, filter cleaning and/or replacement and lubrication.
6. Parts not supplied or designated by Goodman.
7. Damage or repairs required as a result of any improper use, maintenance, operation or servicing.
8. Failure to start due to interruption and/or inadequate electrical service.
9. Any damage caused by frozen or broken water pipes in the event of equipment failure.
10. Changes in the appearance of the unit that do not affect its performance.
11. Units operated in incomplete structures.
12. Damage or repairs required as a result of the use of used or recycled refrigerant.

Owner Name _____

Address of Installation _____

City/State-Province/ _____

Zip-Postal Code _____

Installer Name _____

City/State-Province/ _____

Zip-Postal Code _____

Phone # / Fax # _____

Distributor Name _____

City/State-Province/ _____

Zip-Postal Code _____

Phone # / Fax # _____

Model # & Serial # _____

Installation Date _____

THIS WARRANTY IS PROVIDED IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. WHETHER ANY CLAIM IS BASED ON NEGLIGENCE OR OTHER TORT, BREACH OF WARRANTY OR OTHER BREACH OF CONTRACT, OR ANY OTHER THEORY, IN NO EVENT SHALL WE BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOST PROFITS, LOSS OF USE OF A UNIT OR OTHERWISE.

Part No.
PWCFURNUH-COM
Printed in USA
12/2012

For service, contact an Authorized Goodman® Brand Servicer.
For answers to questions regarding the above or to locate an authorized servicer, contact:

Consumer Affairs Department • 7401 Security Way, Houston, Texas 77040.

1-877-254-4729 inside U.S.A. • 1-713-861-2500 outside U.S.A.

LIMITED WARRANTY

Models: GSX11, GSX13, GSX16, VSX13, GSZ11, GSZ13, VSZ13, GPH, GPC

This heating or air conditioning unit, if installed in an owner-occupied residence, is warranted by Goodman Manufacturing Company, L.P. ("Goodman") to be free from defects in materials and workmanship under normal use and maintenance as described below:

- **To the original registered owner** and his or her spouse ("owner"), **all parts** are warranted for a period of **10 YEARS** or for so long as the owner owns the home in which the unit was originally installed (whichever ends first), except as provided below. This warranty applies only if the unit is properly registered with Goodman online within 60 days after the original installation. To register, go to www.goodmanmfg.com and click "Warranty Registration". Failure by California and Quebec residents to complete the product registration form does not diminish their warranty rights.
- If the above warranty does not apply, then **all parts** are warranted for a period of **5 YEARS**.

Neither warranty continues after the unit is removed from the location where it was originally installed.

Neither warranty applies to, and no warranty is offered by Goodman on, any unit ordered over the Internet, by telephone or other electronic means unless the unit is installed by a dealer adhering to all applicable federal, state, and local codes, policies and licensing requirements.

Units installed in buildings other than owner-occupied residences are separately warranted in either Goodman's Multi-Family Residence Warranty (if installed in a multi-family residence not occupied by the owner) or Goodman's Commercial Warranty (if installed in a non-residential building). The Multi-Family Residence Warranty covers all parts for either 10 years (if the unit has been properly registered) or 5 years (if it is not). The Commercial Warranty covers all parts for 5 years. For a copy of either the Multi-Family Residence Warranty or the Commercial Warranty, write to Goodman Manufacturing Company, L.P., 7401 Security Way, Houston, Texas 77040, Attn: Warranty Administration.

Regardless of time of registration, the warranty period begins on the date of the original installation. Where a product is installed in a newly constructed residence, the date of installation is the date the owner purchased the residence from the builder. If that date cannot be verified, the warranty period begins three months after the month of manufacture (as indicated by the first four digits of the serial number (yyymm)).

As its only responsibility, and your only remedy, Goodman will furnish a replacement part, without charge for the part only, to replace any part that is found to be defective due to workmanship or materials under normal use and maintenance. For warranty credit, the defective part must be returned to a Goodman heating and air conditioning products distributor by a state or province certified or licensed contractor. Any part replaced pursuant to this warranty is warranted only for the unexpired portion of the warranty term applying to the original part.

This warranty does not apply to labor, freight, or any other cost associated with the service, repair or operation of the unit. Goodman will not pay for electricity or fuel costs, or increases in electricity or fuel costs, for any reason, including additional or unusual use of supplemental electric heat. This warranty does not cover lodging or labor charges. This warranty does not cover refrigerant.

This warranty is in lieu of all other express warranties. **ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS WARRANTY.** Some states and provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

GOODMAN SHALL IN NO EVENT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO EXTRA UTILITY EXPENSES OR DAMAGES TO PROPERTY. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion may not apply to you.

Goodman is not responsible for:

1. Damage or repairs required as a consequence of faulty installation or application.
2. Damage as a result of floods, fires, winds, lightning, accidents, corrosive atmosphere or other conditions beyond the control of Goodman.
3. Damage or repairs required as a result of the use of components or accessories not compatible with this unit.
4. Units installed outside the United States or its territories, or Canada.
5. Normal maintenance as described in the installation and operating manual, such as cleaning of the coils, filter cleaning and/or replacement, and lubrication.
6. Parts or accessories not supplied or designated by Goodman.
7. Damage or repairs required as a result of any improper use, maintenance, operation or servicing.
8. Damage or failure to start due to interruption and/or inadequate electrical service.
9. Any damage caused by frozen or broken water pipes in the event of equipment failure.
10. Changes in the appearance of the unit that do not affect its performance.
11. Replacement of fuses and replacement or resetting of circuit breakers.
12. Units operated in incomplete structures.
13. Damage or repairs required as a result of the use of used or recycled refrigerant.

This warranty gives you specific legal rights, and you may also have other rights that may vary from state to state or province to province.

OWNER NAME

ADDRESS OF INSTALLATION

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

INSTALLER NAME

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

PHONE # / FAX #

DISTRIBUTOR NAME

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

PHONE # / FAX #

MODEL # & SERIAL #

INSTALLATION DATE

Part No. PWCACHPPH
3/2013

Printed in USA

For further information about this warranty, contact Goodman Consumer Affairs
at (877) 254-4729 or by mail to 7401 Security Way, Houston, Texas 77040.

MULTI-FAMILY RESIDENCE WARRANTY

Models: GSX11, GSX13, GSX16, VSX13, GSZ11, GSZ13, VSZ13, GPH, GPC

This warranty applies only to units installed in multi-family residences that are not owner-occupied. A distinct warranty applies to units installed in owner-occupied residences, including multi-family owner-occupied residences.

The unit models listed above, if installed in residences that are not owner-occupied, are warranted by Goodman Manufacturing Company, L.P. ("Goodman") against defects in materials and workmanship under normal use and maintenance, as provided below:

- **To the original registered owner, all parts** are warranted for a period of **10 YEARS**, except as provided below. This warranty applies only if the unit is properly registered with Goodman online within 60 days after the original installation. To register, go to www.goodmanmfg.com and click "Warranty Registration". Failure by California and Quebec residents to complete the product registration form does not diminish their warranty rights.
- If the above warranty does not apply, then **all parts** of the unit are warranted for a period of **5 YEARS**.

Neither warranty continues after the unit is removed from the location where it was originally installed.

Neither warranty applies to, and no warranty is offered by Goodman on, any unit ordered over the Internet, by telephone or other electronic means unless the unit is installed by a dealer adhering to all applicable federal, state, and local codes, policies and licensing requirements.

Regardless of time of registration, each warranty period referred to above begins on the date of the original installation of the unit. If that date cannot be verified, each warranty period begins three months after the month of manufacture (as indicated by the first four digits of the serial number (yyymm)).

As its only responsibility, and the customer's only remedy, Goodman will furnish a replacement part, without charge for the part only, to replace any part that is found to be defective due to workmanship or materials under normal use and maintenance. For warranty credit, the defective part must be returned to a Goodman heating and air conditioning products distributor by a state or province certified or licensed contractor. Any part replaced pursuant to this warranty is warranted only for the unexpired portion of the warranty term applying to the original part.

This warranty does not apply to labor, freight, or any other cost associated with the service, repair or operation of the unit. Goodman will not pay for electricity or fuel costs, or increases in electricity or fuel costs, for any reason, including additional or unusual use of supplemental electric heat. This warranty does not cover lodging or labor charges. This warranty does not cover refrigerant.

Goodman is not responsible for:

1. Damage or repairs required as a consequence of faulty installation or application.
2. Damage as a result of floods, fires, winds, lightning, accidents, corrosive atmosphere or other conditions beyond the control of Goodman.
3. Damage or repairs required as a result of the use of components or accessories not compatible with this unit.

THIS WARRANTY IS PROVIDED IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. WHETHER ANY CLAIM IS BASED ON NEGLIGENCE OR OTHER TORT, BREACH OF WARRANTY OR OTHER BREACH OF CONTRACT, OR ANY OTHER THEORY, IN NO EVENT SHALL WE BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOST PROFITS, LOSS OF USE OF A UNIT OR OTHERWISE.

4. Units installed outside the United States or its territories, or Canada.
5. Normal maintenance as described in the installation and operating manual, such as cleaning of the coils, filter cleaning and/or replacement, and lubrication.
6. Parts or accessories not supplied or designated by Goodman.
7. Damage or repairs required as a result of any improper use, maintenance, operation or servicing.
8. Damage or failure to start due to interruption and/or inadequate electrical service.
9. Any damage caused by frozen or broken water pipes in the event of equipment failure.
10. Changes in the appearance of the unit that do not affect its performance.
11. Replacement of fuses and replacement or resetting of circuit breakers.
12. Units operated in incomplete structures.
13. Damage or repairs required as a result of the use of used or recycled refrigerant.

OWNER NAME

ADDRESS OF INSTALLATION

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

INSTALLER NAME

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

PHONE # / FAX #

DISTRIBUTOR NAME

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

PHONE # / FAX #

MODEL # & SERIAL #

INSTALLATION DATE

Part No. PWCACHPPH-MFR
3/2013

Printed in USA

For further information about this warranty, contact Goodman Consumer Affairs
at (877) 254-4729 or by mail to 7401 Security Way, Houston, Texas 77040.

COMMERCIAL WARRANTY

Models: GSX11, GSX13, GSX16, VSX13, GSZ11, GSZ13, VSZ13, GPH, GPC

This warranty applies only to units installed in buildings other than residences. Distinct warranties apply to units installed in residences.

The unit models listed above, if installed in buildings other than residences, are warranted by Goodman Manufacturing Company, L.P. ("Goodman") against defects in materials and workmanship under normal use and maintenance, as provided below:

- **To the original owner, all parts** are warranted for a period of **5 YEARS**.

This warranty does not continue after the unit is removed from the location where it was originally installed.

This warranty does not apply to, and no warranty is offered by Goodman on, any unit ordered over the Internet, by telephone or other electronic means unless the unit is installed by a dealer adhering to all applicable federal, state, and local codes, policies and licensing requirements.

The warranty period begins on the date of the original installation. If that date cannot be verified, the warranty period begins three months after the month of manufacture (as indicated by the first four digits of the serial number (yyymm)).

As its only responsibility, and your only remedy, Goodman will furnish a replacement part, without charge for the part only, to replace any part that is found to be defective due to workmanship or materials under normal use and maintenance. For warranty credit, the defective part must be returned to a Goodman heating and air conditioning products distributor by a state or province certified or licensed contractor. Any part replaced pursuant to this warranty is warranted only for the unexpired portion of the warranty term applying to the original part.

This warranty does not apply to labor, freight, or any other cost associated with the service, repair or operation of the unit. Goodman will not pay for electricity or fuel costs, or increases in electricity or fuel costs, for any reason, including additional or unusual use of supplemental electric heat. This warranty does not cover lodging or labor charges. This warranty does not cover refrigerant.

Goodman is not responsible for:

1. Damage or repairs required as a consequence of faulty installation or application.
2. Damage as a result of floods, fires, winds, lightning, accidents, corrosive atmosphere or other conditions beyond the control of Goodman.
3. Damage or repairs required as a result of the use of components or accessories not compatible with this unit.
4. Units installed outside the United States or its territories, or Canada.
5. Normal maintenance as described in the installation and operating manual, such as cleaning of the coils, filter cleaning and/or replacement, and lubrication.

6. Parts or accessories not supplied or designated by Goodman.
7. Damage or repairs required as a result of any improper use, maintenance, operation or servicing.
8. Damage or failure to start due to interruption and/or inadequate electrical service.
9. Any damage caused by frozen or broken water pipes in the event of equipment failure.
10. Changes in the appearance of the unit that do not affect its performance.
11. Replacement of fuses and replacement or resetting of circuit breakers.
12. Units operated in incomplete structures.
13. Damage or repairs required as a result of the use of used or recycled refrigerant.

OWNER NAME

ADDRESS OF INSTALLATION

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

INSTALLER NAME

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

PHONE # / FAX #

DISTRIBUTOR NAME

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

PHONE # / FAX #

MODEL # & SERIAL #

INSTALLATION DATE

THIS WARRANTY IS PROVIDED IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. WHETHER ANY CLAIM IS BASED ON NEGLIGENCE OR OTHER TORT, BREACH OF WARRANTY OR OTHER BREACH OF CONTRACT, OR ANY OTHER THEORY, IN NO EVENT SHALL WE BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOST PROFITS, LOSS OF USE OF A UNIT OR OTHERWISE.

Part No. PWCACHPPH-COM
3/2013

Printed in USA

For further information about this warranty, contact Goodman Consumer Affairs
at (877) 254-4729 or by mail to 7401 Security Way, Houston, Texas 77040.

LIMITED WARRANTY

Models: SSX14, SSX16, SSZ14, SSZ16

This heating or air conditioning unit, if installed in an owner-occupied residence, is warranted by Goodman Manufacturing Company, L.P. ("Goodman") to be free from defects in materials and workmanship under normal use and maintenance as described below:

• **To the original registered owner** and his or her spouse ("owner"), the **COMPRESSOR** is warranted for the owner's **LIFETIME** or for so long as the owner owns the home in which the unit was originally installed (whichever ends first) and **all remaining parts** are warranted for a period of **10 YEARS**, except as provided below. This warranty applies only if both (i) for lifetime warranty coverage on the compressor, the unit is installed with a new outdoor coil or air handler to which it is properly matched by the installer and (ii) the unit is properly registered with Goodman online within 60 days after the original installation. To register, go to www.goodmanmfg.com and click "Warranty Registration". Failure by California and Quebec residents to complete the product registration form does not diminish their warranty rights.

• If the above warranty does not apply, then **all parts** are warranted for a period of **5 YEARS**.

Neither warranty continues after the unit is removed from the location where it was originally installed.

Neither warranty applies to, and no warranty is offered by Goodman on, any unit ordered over the Internet, by telephone or other electronic means unless the unit is installed by a dealer adhering to all applicable federal, state, and local codes, policies and licensing requirements.

Units installed in buildings other than owner-occupied residences are separately warranted in either Goodman's Multi-Family Residence Warranty (if installed in a multi-family residence not occupied by the owner) or Goodman's Commercial Warranty (if installed in a non-residential building). The Multi-Family Residence Warranty covers all parts for either 10 years (if the unit has been properly registered) or 5 years (if it is not). The Commercial Warranty covers all parts for 5 years. For a copy of either the Multi-Family Residence Warranty or the Commercial Warranty, write to Goodman Manufacturing Company, L.P., 7401 Security Way, Houston, Texas 77040, Attn: Warranty Administration.

Regardless of time of registration, the warranty period begins on the date of the original installation. Where a product is installed in a newly constructed residence, the date of installation is the date the owner purchased the residence from the builder. If that date cannot be verified, the warranty period begins three months after the month of manufacture (as indicated by the first four digits of the serial number (yy-mm)).

As its only responsibility, and your only remedy, Goodman will furnish a replacement part, without charge for the part only, to replace any part that is found to be defective due to workmanship or materials under normal use and maintenance. For warranty credit, the defective part must be returned to a Goodman heating and air conditioning products distributor by a state or province certified or licensed contractor. Any part replaced pursuant to this warranty is warranted only for the unexpired portion of the warranty term applying to the original part.

This warranty does not apply to labor, freight, or any other cost associated with the service, repair or operation of the unit. Goodman will not pay for electricity or fuel costs, or increases in electricity or fuel costs, for any reason, including additional or unusual use of supplemental electric heat. This warranty does not cover lodging or labor charges. This warranty does not cover refrigerant.

This warranty is in lieu of all other express warranties. **ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS WARRANTY.** Some states and provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

GOODMAN SHALL IN NO EVENT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO EXTRA UTILITY EXPENSES OR DAMAGES TO PROPERTY. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion may not apply to you.

Goodman is not responsible for:

1. Damage or repairs required as a consequence of faulty installation or application.
2. Damage as a result of floods, fires, winds, lightning, accidents, corrosive atmosphere or other conditions beyond the control of Goodman.
3. Damage or repairs required as a result of the use of components or accessories not compatible with this unit.
4. Units installed outside the United States or its territories, or Canada.
5. Normal maintenance as described in the installation and operating manual, such as cleaning of the coils, filter cleaning and/or replacement, and lubrication.
6. Parts or accessories not supplied or designated by Goodman.
7. Damage or repairs required as a result of any improper use, maintenance, operation or servicing.
8. Damage or failure to start due to interruption and/or inadequate electrical service.
9. Any damage caused by frozen or broken water pipes in the event of equipment failure.
10. Changes in the appearance of the unit that do not affect its performance.
11. Replacement of fuses and replacement or resetting of circuit breakers.
12. Units operated in incomplete structures.
13. Damage or repairs required as a result of the use of used or recycled refrigerant.

This warranty gives you specific legal rights, and you may also have other rights that may vary from state to state or province to province.

OWNER NAME

ADDRESS OF INSTALLATION

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

INSTALLER NAME

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

PHONE # / FAX #

DISTRIBUTOR NAME

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

PHONE # / FAX #

OUTDOOR UNIT

MODEL # & SERIAL #

INSTALLATION DATE

INDOOR UNIT

MAKE

MODEL # & SERIAL #

INSTALLATION DATE

Part No. PWCACHPCF
3/2013

Printed in the USA

For further information about this warranty, contact Goodman Consumer Affairs
at (877) 254-4729 or by mail to 7401 Security Way, Houston, Texas 77040.

MULTI-FAMILY RESIDENCE WARRANTY

Models: SSX14, SSX16, SSZ14, SSZ16

This warranty applies only to units installed in multi-family residences that are not owner-occupied. A distinct warranty applies to units installed in owner-occupied residences, including multi-family owner-occupied residences.

The unit models listed above, if installed in residences that are not owner-occupied, are warranted by Goodman Manufacturing Company, L.P. ("Goodman") against defects in materials and workmanship under normal use and maintenance, as provided below:

- **To the original registered owner, all parts** are warranted for a period of **10 YEARS**, except as provided below. This warranty applies only if the unit is properly registered with Goodman online within 60 days after the original installation. To register, go to www.goodmanmfg.com and click "Warranty Registration". Failure by California and Quebec residents to complete the product registration form does not diminish their warranty rights.
- If the above warranty does not apply, then **all parts** of the unit are warranted for a period of **5 YEARS**.

Neither warranty continues after the unit is removed from the location where it was originally installed.

Neither warranty applies to, and no warranty is offered by Goodman on, any unit ordered over the Internet, by telephone or other electronic means unless the unit is installed by a dealer adhering to all applicable federal, state, and local codes, policies and licensing requirements.

Regardless of time of registration, each warranty period referred to above begins on the date of the original installation of the unit. If that date cannot be verified, each warranty period begins three months after the month of manufacture (as indicated by the first four digits of the serial number (yy-mm)).

As its only responsibility, and the customer's only remedy, Goodman will furnish a replacement part, without charge for the part only, to replace any part that is found to be defective due to workmanship or materials under normal use and maintenance. For warranty credit, the defective part must be returned to a Goodman heating and air conditioning products distributor by a state or province certified or licensed contractor. Any part replaced pursuant to this warranty is warranted only for the unexpired portion of the warranty term applying to the original part.

This warranty does not apply to labor, freight, or any other cost associated with the service, repair or operation of the unit. Goodman will not pay for electricity or fuel costs, or increases in electricity or fuel costs, for any reason, including additional or unusual use of supplemental electric heat. This warranty does not cover lodging or labor charges. This warranty does not cover refrigerant.

Goodman is not responsible for:

1. Damage or repairs required as a consequence of faulty installation or application.
2. Damage as a result of floods, fires, winds, lightning, accidents, corrosive atmosphere or other conditions beyond the control of Goodman.
3. Damage or repairs required as a result of the use of components or accessories not compatible with this unit.
4. Units installed outside the United States or its territories, or Canada.

5. Normal maintenance as described in the installation and operating manual, such as cleaning of the coils, filter cleaning and/or replacement, and lubrication.
6. Parts or accessories not supplied or designated by Goodman.
7. Damage or repairs required as a result of any improper use, maintenance, operation or servicing.
8. Damage or failure to start due to interruption and/or inadequate electrical service.
9. Any damage caused by frozen or broken water pipes in the event of equipment failure.
10. Changes in the appearance of the unit that do not affect its performance.
11. Replacement of fuses and replacement or resetting of circuit breakers.
12. Units operated in incomplete structures.
13. Damage or repairs required as a result of the use of used or recycled refrigerant.

OWNER NAME

ADDRESS OF INSTALLATION

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

INSTALLER NAME

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

PHONE # / FAX #

DISTRIBUTOR NAME

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

PHONE # / FAX #

OUTDOOR UNIT

MODEL # & SERIAL #

INSTALLATION DATE

INDOOR UNIT

MAKE

MODEL # & SERIAL #

INSTALLATION DATE

THIS WARRANTY IS PROVIDED IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. WHETHER ANY CLAIM IS BASED ON NEGLIGENCE OR OTHER TORT, BREACH OF WARRANTY OR OTHER BREACH OF CONTRACT, OR ANY OTHER THEORY, IN NO EVENT SHALL WE BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOST PROFITS, LOSS OF USE OF A UNIT OR OTHERWISE.

Part No. PWCACHPCF-MFR
3/2013

Printed in the USA

For further information about this warranty, contact Goodman Consumer Affairs
at (877) 254-4729 or by mail to 7401 Security Way, Houston, Texas 77040.

COMMERCIAL WARRANTY

Models: SSX14, SSX16, SSZ14, SSZ16

This warranty applies only to units installed in buildings other than residences. Distinct warranties apply to units installed in residences.

The unit models listed above, if installed in buildings other than residences, are warranted by Goodman Manufacturing Company, L.P. ("Goodman") against defects in materials and workmanship under normal use and maintenance, as provided below:

- **To the original owner all parts** are warranted for a period of **5 YEARS**.

This warranty does not continue after the unit is removed from the location where it was originally installed.

This warranty does not apply to, and no warranty is offered by Goodman on, any unit ordered over the Internet, by telephone or other electronic means unless the unit is installed by a dealer adhering to all applicable federal, state, and local codes, policies and licensing requirements.

The warranty period begins on the date of the original installation. If that date cannot be verified, the warranty period begins three months after the month of manufacture (as indicated by the first four digits of the serial number (yy-mm)).

As its only responsibility, and your only remedy, Goodman will furnish a replacement part, without charge for the part only, to replace any part that is found to be defective due to workmanship or materials under normal use and maintenance. For warranty credit, the defective part must be returned to a Goodman heating and air conditioning products distributor by a state or province certified or licensed contractor. Any part replaced pursuant to this warranty is warranted only for the unexpired portion of the warranty term applying to the original part.

This warranty does not apply to labor, freight, or any other cost associated with the service, repair or operation of the unit. Goodman will not pay for electricity or fuel costs, or increases in electricity or fuel costs, for any reason, including additional or unusual use of supplemental electric heat. This warranty does not cover lodging or labor charges. This warranty does not cover refrigerant.

Goodman is not responsible for:

1. Damage or repairs required as a consequence of faulty installation or application.
2. Damage as a result of floods, fires, winds, lightning, accidents, corrosive atmosphere or other conditions beyond the control of Goodman.
3. Damage or repairs required as a result of the use of components or accessories not compatible with this unit.
4. Units installed outside the United States or its territories, or Canada.
5. Normal maintenance as described in the installation and operating manual, such as cleaning of the coils, filter cleaning and/or replacement, and lubrication.
6. Parts or accessories not supplied or designated by Goodman.

7. Damage or repairs required as a result of any improper use, maintenance, operation or servicing.
8. Damage or failure to start due to interruption and/or inadequate electrical service.
9. Any damage caused by frozen or broken water pipes in the event of equipment failure.
10. Changes in the appearance of the unit that do not affect its performance.
11. Replacement of fuses and replacement or resetting of circuit breakers.
12. Units operated in incomplete structures.
13. Damage or repairs required as a result of the use of used or recycled refrigerant.

OWNER NAME

ADDRESS OF INSTALLATION

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

INSTALLER NAME

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

PHONE # / FAX #

DISTRIBUTOR NAME

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

PHONE # / FAX #

OUTDOOR UNIT

MODEL # & SERIAL #

INSTALLATION DATE

INDOOR UNIT

MAKE

MODEL # & SERIAL #

INSTALLATION DATE

THIS WARRANTY IS PROVIDED IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. WHETHER ANY CLAIM IS BASED ON NEGLIGENCE OR OTHER TORT, BREACH OF WARRANTY OR OTHER BREACH OF CONTRACT, OR ANY OTHER THEORY, IN NO EVENT SHALL WE BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOST PROFITS, LOSS OF USE OF A UNIT OR OTHERWISE.

Part No. PWCACHPCF-COM
3/2013

Printed in the USA

For further information about this warranty, contact Goodman Consumer Affairs
at (877) 254-4729 or by mail to 7401 Security Way, Houston, Texas 77040.

Limited Warranty

Split System Air Conditioner or Heat Pump – Through the Wall Type

GENERAL: The manufacturer, **First Co.**, will furnish a replacement to the original owner for any part of this product which falls in normal use and service within the applicable periods specified below, in accordance with the terms of this Warranty. The exchanged part will be warranted for only the unexpired portion (balance) of the original warranty.

COMPRESSOR: If the compressor fails within FIVE (5) years after original installation and operation, **First Co.** will furnish a replacement compressor.

ANY OTHER PART: If any other part fails within ONE (1) year after original installation and operation, **First Co.** will furnish a replacement part.

THIS WARRANTY WILL NOT APPLY: a) to defects or malfunctions resulting from failure to properly install, operate or maintain the unit in accordance with the printed instructions provided; b) to damage from abuse, accident, fire, flood and the like; c) to parts used in connection with normal maintenance, such as cleaning or replacing air filters; d) to units which are not installed in the USA or Canada; e) to units which are not installed in accordance with applicable local codes, ordinances and good trade practices; or f) to defects or damage caused by the use of any attachment, accessory or component not authorized by **First Co.**

SHIPPING COST: The homeowner is responsible for the cost of shipping warranty replacement parts from our factory to our distributor and from the distributor to the location of his/her product. The homeowner is also responsible for any cost associated with shipping the failed part to the distributor. If in Alaska, Hawaii or Canada, the homeowner must also pay the shipping cost of returning the failed part to the port of entry into the continental United States.

SERVICE LABOR RESPONSIBILITY: This warranty does not cover any labor expenses for service, nor for removing or reinstalling parts. All such expenses are the homeowner's responsibility unless a service labor agreement exists between the homeowner and his/her contractor.

HOW TO OBTAIN WARRANTY PERFORMANCE: Normally, the installing contractor from whom the unit was purchased will be able to take the necessary corrective action by obtaining replacement parts through his **First Co.** distributor. If the installing contractor is not available, simply contact any other local contractor that services **First Co.** products. The name and location of a local contractor can usually be found on the internet or in the local telephone directory, or by contacting a **First Co.** distributor. If necessary, the following **First Co.** office can advise the homeowner of the nearest **First Co.** distributor:

8273 Moberly Lane
Dallas, Texas 75227
(214)-388-5751

ALL IN-WARRANTY REQUESTS ARE SUBJECT TO VALIDATION BY FIRST CO. OF IN-WARRANTY COVERAGE. An item to be replaced must be made available in exchange for the replacement part.

MISCELLANEOUS: No one, except **First Co.**, is authorized to make any warranties on behalf of **First Co.** ANY IMPLIED WARRANTIES, INCLUDING MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL NOT EXTEND BEYOND THE APPLICABLE WARRANTY PERIODS SPECIFIED ABOVE. **FIRST CO'S** SOLE LIABILITY WITH RESPECT TO DEFECTIVE PARTS SHALL BE AS SET FORTH IN THIS WARRANTY, AND ANY CLAIMS FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES ARE EXPRESSLY EXCLUDED. Some states do not allow limitations on how long an implied warranty lasts, or for the exclusion of incidental or consequential damages, so the above limitations or exclusions may not apply to the homeowner..

First Co. suggests that the homeowner immediately complete the following information and keep this Warranty Certificate in the event warranty service is needed. Reasonable proof of the effective date of this warranty must be presented, otherwise the effective date will be based upon the date of manufacture plus 30 days. This warranty gives the homeowner specific legal rights, and the homeowner may also have other rights which vary from state to state.

Please become familiar with all the provisions of the Warranty. We suggest that the installing contractor either complete the data listed below, or furnish the homeowner with the necessary information so that he/she can enter this data. If necessary, the homeowner may obtain the model and serial numbers from the data plate which is affixed to the back of the through the wall unit. Maintenance information is available under "Product Maintenance" at www.firstco.com.

Name of Owner _____
Address _____
City/State/Zip Code _____
Model Number _____
Date of Installation _____

Name of Contractor _____
Address _____
City/State/Zip Code _____
Serial Number _____
Date of Initial Operation if
Different from Installation Date _____

We suggest the homeowner **KEEP THIS FORM** for possible future reference.

FIRST CO.
8273 MOBERLY LANE
DALLAS, TEXAS 75227



Turn to the experts



ENJOY YOUR NEW HOME
WITH COMFORT YOU CAN
COUNT ON: CARRIER



TO BE THE BEST, YOU ASSOCIATE WITH THE BEST.

Your builder has a reputation for crafting great homes by associating with the best in the business every step of the way – from architects who design great floorplans, to detail-oriented building crews, electricians, plumbers and painters. And, when it comes to heating, cooling and indoor air quality, they have turned to the experts at Carrier for comfort you can truly depend on.

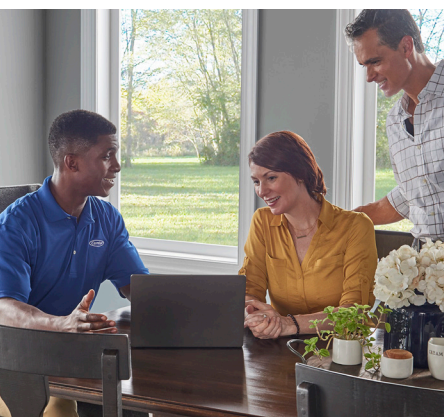


We Didn't Just Perfect Comfort... Our Founder Invented It

When Willis Carrier invented modern air conditioning in 1902, he not only pioneered an industry, he also initiated a series of “firsts” and “bests” that define Carrier today: innovative product engineering, environmentally sensitive technology, and bold leadership.



If you can think of a new, innovative, or advanced HVAC technology, it's likely that we played a major role in bringing it about. We were green before green was popular, always on the leading edge, and always willing to invest in and bring to market advanced technologies that respond to a homeowner's desire for comfort, efficiency, and cost savings.



Product Quality: Above and Beyond

Our reputation for product quality and reliability are due to extensive testing and verification procedures before, during and after production. That's why Carrier products are some of the most reliable on the market.

- Our assembly line testing includes the most rigid standards in the industry.
- A Carrier air conditioner or heat pump will undergo more than 60 tests and verification procedures before production... and 34 additional tests during production, including 20 that are performed on every single unit.
- A typical Carrier furnace undergoes 13 additional tests in addition to industry mandatory tests.
- Our in-house reliability testing facilities occupy more than 12,000 square feet (and that doesn't include our outside testing and field testing!).

CARRIER OFFERS CHOICES. LOTS OF CHOICES.

With the Infinity® System and advanced technologies such as Greenspeed® intelligence, Comfort Heat Technology® feature and Ideal Humidity System™ technology, our systems offer innovation and unsurpassed standards of excellence. And whether you want a highly sophisticated, top-of-the-line system with all of the bells and whistles, or a cost-efficient system that covers your basic heating and cooling needs, our extremely diverse product line allows you to select exactly what you need for comfort...and your budget.

The Components of Comfort:

Perfectly Matched for Enhanced Comfort, Efficiency and Performance

No matter what level of performance you expect, Carrier products are designed to work seamlessly as a system to deliver the comfort you deserve.



Indoor Units – Forced-air systems are usually built around an indoor unit, such as a furnace or fan coil. The Infinity® gas furnace with Greenspeed® intelligence is our gold standard for both industry-leading efficiency and comfort. If your system requires an all-electric indoor unit, a Carrier fan coil can improve split-system cooling efficiency (SEER) by up to two full points.



Outdoor Units – The outdoor unit – an air conditioner or heat pump – is matched with a furnace or fan coil for year-round comfort. Our Infinity® air conditioners and heat pumps offer innovation, advanced technology and when properly matched with an appropriate indoor unit, enhanced summertime humidity control.

HEALTHY HOMES



Healthy Home Air – Indoor air quality can be greatly enhanced with the addition of an air purifier, humidifier, ventilator and UV lights. The Infinity® air purifier uses Captures & Kills® technology to inactivate 99% of select airborne pathogens trapped by the MERV 15 filter, including coronavirus, bacteria and other pathogens.*



Comfort Control – The Infinity® system control can unlock the full potential of your complete Infinity system. It's the brains behind a Greenspeed intelligence system, and it offers wireless, remote operation via a smart device or computer.



Zoning – Zoning provides the best control for custom comfort in up to three or eight areas of the home.

* The Infinity® air purifier has demonstrated effectiveness against the murine coronavirus, based on third-party testing (2020) showing a >99% inactivation, which is a virus similar to the human novel coronavirus (SARS-CoV-2) that causes COVID-19. Therefore, the Infinity air purifier can be expected to be effective against SARS-CoV-2 when used in accordance with its directions for use. Third-party testing (2012, 2007) also shows ≥99% inactivation for the type of virus that causes common colds, Streptococcus pyogenes and human influenza. Airborne particles must flow through your HVAC system and be trapped by the MERV 15 Infinity filter to be inactivated at 99%. Learn how it works at Carrier.com/purifier.

MORE THAN A CENTURY OF COOL

In creating the world's first modern air conditioning system in 1902, Willis Carrier forever changed indoor life. More than a century later, the corporation that bears his name takes inspiration from his example. Carrier strives to improve on our founder's breakthroughs, introducing new technologies that make life at home even cooler.

Today, a nationwide network of experts continues to advance Willis Carrier's lifework. Your expert Carrier dealer is equipped to evaluate your home and create a customized system designed around your lifestyle.



Turn to the experts

carrier.com 1-800-CARRIER

©2021 Carrier. All Rights Reserved.

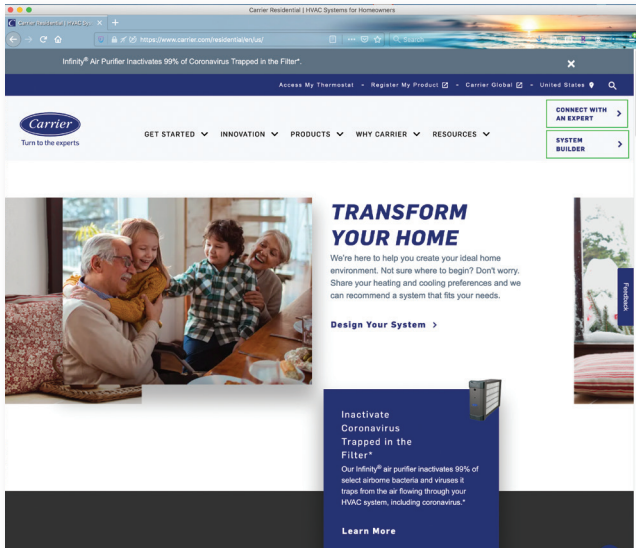
Manufacturer reserves the right to discontinue, or change at any time, specifications or designs without notice or without incurring obligations.

Third-party trademarks and logos are the property of their respective owners.



Turn to the experts

CARRIER.COM: AN INVITING AND IMMERSIVE DIGITAL EXPERIENCE



From the moment you arrive at our landing page, Carrier.com delivers an inviting, all-enveloping and immersive digital experience. We've fine-tuned our platform to meet the needs of today's homeowners who now, more than ever, are depending upon online content to drive their decisions. Here are some highlights:

MOBILE-OPTIMIZED CONTENT

Carrier.com is optimized for mobile, so you can better navigate content regardless of their preferred device.

GUIDED PRODUCT PERSONALIZATION

Our online system builder creates customized, recommended systems guided by your preferences so you can learn how your requirements match up with our products.

CONTENT YOU CAN REALLY UNDERSTAND

Consumer-friendly language and visuals describe products, heating and cooling facts, and our brand story in words you can really understand.

RATINGS AND REVIEWS

An emphasis on ratings and reviews provides real-world feedback and information from homeowners who have actually used and experienced our products.

EASY-TO-NAVIGATE PRODUCT PAGES

Our easy-to-navigate product pages begin with consumer education on heating and cooling basics, so you can learn which products are right for you before you start your search.

DIGGING DEEPER

Carrier.com includes video content and links to product literature for a deeper dive into specific technologies and products that match up to your needs.

HOMEOWNER RESOURCES

Our homeowner resources page serves up additional information about product warranties, rebates, energy savings registering your new system and more.

[carrier.com](https://www.carrier.com) 1-800-CARRIER

©2021 Carrier. All Rights Reserved.

Manufacturer reserves the right to discontinue, or change at any time, specifications or designs without notice or without incurring obligations. Third-party trademarks and logos are the property of their respective owners.



Peace of Mind

As the original owner, your new Carrier products are covered by a 10-year parts limited warranty. The limited warranty period is five years if not registered within 90 days of installation except in jurisdictions where warranty benefits cannot be conditioned upon registration. See limited warranty certificates at carrier.com or on the following pages for complete details and restrictions.

Rest assured; you're covered! Your builder has taken the necessary steps to register your Carrier products.
 Congratulations on your new home and welcome to the Carrier home comfort family.

[illegible]

Limited Warranty for Air Conditioner & Heat Pump Condensing Units with R-410A Refrigerant

FOR WARRANTY SERVICE OR REPAIR FOLLOW THESE STEPS IN ORDER:

FIRST: Contact the installer. You may find the installer's name on the equipment or in your Owner's Packet.

SECOND: For additional help finding a servicing dealer, contact: CAC / BDP, Consumer Relations at 1-800-227-7437

PRODUCT REGISTRATION: Register your product online at <http://www.cac-bdp-all.com/> or call 1-800-227-7437. **Retain this document for your records.**

PRODUCT REGISTRATION: You can register your product online at <http://www.cac-bdp-all.com/>.

Model Number _____ Serial Number _____
Date of Installation _____ Installed by _____
Name of Owner _____ Address of Installation _____

CAC/BDP (hereinafter "Company") warrants this product against failure due to defect in materials or workmanship under normal use and maintenance as follows. All warranty periods begin on the date of original installation. If a part fails due to defect during the applicable warranty period Company will provide a new or remanufactured part, at Company's option, to replace the failed defective part at no charge for the part. Alternatively, and at its option, the Company will provide a credit in the amount of the then factory selling price for a new equivalent part toward the retail purchase price of a new Company product. Except as otherwise stated herein, those are Company's exclusive obligations under this warranty for a product failure. This limited warranty is subject to all provisions, conditions, limitations and exclusions listed below and on the reverse (if any) of this document.

RESIDENTIAL APPLICATIONS

This warranty is to the original purchasing owner and subsequent owners only to the extent and as stated in the Warranty Conditions and below. The limited warranty period in years, depending on the part and the claimant, is as shown in the table below.

Product	Item	Limited Warranty (Years)	
		Original Owner	Subsequent Owners
Air Conditioner or Heat Pump Condensing Unit	Parts	10* (or 5)	5
	Compressor	10* (or 5)	5

* If properly registered within 90 days of original installation, otherwise 5 years (except in California and Quebec and other jurisdictions that prohibit warranty benefits conditioned on registration). See Warranty Conditions below.

OTHER APPLICATIONS

The warranty period is five (5) years on the compressor, and one (1) year on all other parts. The warranty is to the original owner only and is not available for subsequent owners.

LEGAL REMEDIES: The owner **must** notify the Company in writing, by certified or registered letter to CAC/BDP, Warranty Claims, P.O. Box 4808, Syracuse, New York 13221, of any defect or complaint with the product, stating the defect or complaint and a specific request for repair, replacement, or other correction of the product under warranty, mailed at least thirty (30) days before pursuing any legal rights or remedies.



WARRANTY CONDITIONS:

1. To obtain the longer warranty periods as shown in the table under original owner, the product must be properly registered at www.cac-bdp.com within ninety (90) days of original installation. In jurisdictions where warranty benefits conditioned on registration are prohibited by law, registration is not required and the longer warranty period shown will apply.
2. Where a product is installed in a newly constructed home, the date of installation is the date the homeowner purchased the home from the builder.
3. If the date of original installation cannot be verified, then the warranty period begins ninety (90) days from the date of product manufacture (as indicated by the model and serial number). Proof of purchase may be required at time of service.
4. The limited parts warranty periods as shown in the table under Subsequent Owners do not require registration.
5. Product must be installed properly and by a licensed HVAC technician.
6. The warranty applies only to products remaining in their original installation location.
7. Installation, use, care, and maintenance must be normal and in accordance with instructions contained in the Installation Instructions, Owner's Manual and Company's service information.
8. Defective parts must be returned to the distributor through a registered servicing dealer for credit.

LIMITATIONS OF WARRANTIES: ALL IMPLIED WARRANTIES AND/OR CONDITIONS (INCLUDING IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE OR PURPOSE) ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. SOME STATES OR PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY OR CONDITION LASTS, SO THE ABOVE MAY NOT APPLY TO YOU. THE EXPRESS WARRANTIES MADE IN THIS WARRANTY ARE EXCLUSIVE AND MAY NOT BE ALTERED, ENLARGED, OR CHANGED BY ANY DISTRIBUTOR, DEALER, OR OTHER PERSON, WHATSOEVER.

THIS WARRANTY DOES NOT COVER:

1. Labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing or handling of either defective parts, or replacement parts, or new units.
2. Any product not installed pursuant to applicable regional efficiency standards issued by the Department of Energy.
3. Any product purchased over the Internet.
4. Normal maintenance as outlined in the installation and servicing instructions or Owner's Manual, including filter cleaning and/or replacement and lubrication.
5. Failure, damage or repairs due to faulty installation, misapplication, abuse, improper servicing, unauthorized alteration or improper operation.
6. Failure to start or damages due to voltage conditions, blown fuses, open circuit breakers, or the inadequacy, unavailability, or interruption of electrical, Internet service provider, or mobile device carrier service or your home network.
7. Failure or damage due to floods, winds, fires, lightning, accidents, corrosive environments (rust, etc) or other conditions beyond the control of Company.
8. Parts not supplied or designated by Company, or damages resulting from their use.
9. Products installed outside the U.S.A. or Canada.
10. Electricity or fuel costs, or increases in electricity or fuel costs from any reason whatsoever, including additional or unusual use of supplemental electric heat.
11. Any cost to replace, refill or dispose of refrigerant, including the cost of refrigerant.
12. **ANY SPECIAL, INDIRECT OR CONSEQUENTIAL PROPERTY OR COMMERCIAL DAMAGE OF ANY NATURE WHATSOEVER.** Some states or provinces do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.





Turn to the experts

CARRIER CORPORATION

Limited Warranty for Condensing Gas Furnace with Tube and Fin Secondary Heat Exchanger

FOR WARRANTY SERVICE OR REPAIR:

Contact the installer or a Carrier dealer. You may be able to find the installer's name on the equipment or in your Owner's Packet. You can also find a Carrier dealer online at www.carrier.com.

For additional help, contact: Carrier Corporation, Consumer Relations, Phone 1-800-227-7437.

PRODUCT REGISTRATION: Register your product online at www.carrier.com. **Retain this document for your records.**

Model Number. _____ / _____ / _____	Serial Number _____	Series: _____	Infinity (Model#) _____	<div style="border: 1px solid black; width: 20px; height: 20px; display: inline-block;"></div>
			Performance (Model#) _____	
			Comfort (Model#) _____	
Date of Installation _____		Installed by _____		
Name of Owner _____		Address of Installation _____		

Carrier Corporation (hereinafter "Company") warrants this product against failure due to defect in materials or workmanship under normal use and maintenance as follows. All warranty periods begin on the date of original installation. If a part fails due to defect during the applicable warranty period Company will provide a new or remanufactured part, at Company's option, to replace the failed defective part at no charge for the part. Alternatively, and at its option, the Company will provide a credit in the amount of the then factory selling price for a new equivalent part toward the retail purchase price of a new Company product. Except as otherwise stated herein, those are Company's exclusive obligations under this warranty for a product failure. This limited warranty is subject to all provisions, conditions, limitations and exclusions listed below and on the reverse (if any) of this document.

RESIDENTIAL APPLICATIONS

This warranty is to the original purchasing owner and subsequent owners only to the extent and as stated in the Warranty Conditions and below. The limited warranty period in years, depending on the part and the claimant, is as shown in the table below.

Series	Item	Limited Warranty (Years)	
		Original Owner	Subsequent Owners
Infinity, Performance, Comfort (59SC5)	Parts	10* (or 5)	5
	Heat Exchanger	Life** (or 20)	20
Comfort (59SC2, 59SU5)	Parts	10* (or 5)	5
	Heat Exchanger	20	20

* If properly registered within 90 days of original installation, otherwise 5 years (except in California and Quebec and other jurisdictions that prohibit warranty benefits conditioned on registration). See Warranty Conditions below.

** If properly registered within 90 days of original installation, otherwise 20 years (except in California and Quebec and other jurisdictions that prohibit warranty benefits conditioned on registration). See Warranty Conditions below.

OTHER APPLICATIONS

The warranty period is twenty (20) years on the heat exchanger, and one (1) year on all other parts. The warranty is to the original owner only and is not available for subsequent owners.

LEGAL REMEDIES: The owner must notify the Company in writing, by certified or registered letter to Carrier Corporation, Warranty Claims, P.O. Box 4808, Syracuse, New York 13221, of any defect or complaint with the product, stating the defect or complaint and a specific request for repair, replacement, or other correction of the product under warranty, mailed at least thirty (30) days before pursuing any legal rights or remedies.





Turn to the experts

CARRIER CORPORATION

WARRANTY CONDITIONS:

1. To obtain the longer warranty periods as shown in the table under original owner, the product must be properly registered at www.carrier.com within ninety (90) days of original installation. In jurisdictions where warranty benefits conditioned on registration are prohibited by law, registration is not required and the longer warranty period shown will apply.
2. Where a product is installed in a newly constructed home, the date of installation is the date the homeowner purchased the home from the builder.
3. If the date of original installation cannot be verified, then the warranty period begins ninety (90) days from the date of product manufacture (as indicated by the model and serial number). Proof of purchase may be required at time of service.
4. The limited parts warranty periods as shown in the table under subsequent owners do not require registration.
5. Product must be installed properly and by a licensed HVAC technician.
6. The warranty applies only to products remaining in their original installation location.
7. Installation, use, care, and maintenance must be normal and in accordance with instructions contained in the Installation Instructions, Owner's Manual and Company's service information.
8. Defective parts must be returned to the distributor through a registered servicing dealer for credit.

LIMITATIONS OF WARRANTIES: ALL IMPLIED WARRANTIES AND/OR CONDITIONS (INCLUDING IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE OR PURPOSE) ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. SOME STATES OR PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY OR CONDITION LASTS, SO THE ABOVE MAY NOT APPLY TO YOU. THE EXPRESS WARRANTIES MADE IN THIS WARRANTY ARE EXCLUSIVE AND MAY NOT BE ALTERED, ENLARGED, OR CHANGED BY ANY DISTRIBUTOR, DEALER, OR OTHER PERSON, WHATSOEVER.

THIS WARRANTY DOES NOT COVER:

1. Labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing or handling of either defective parts, or replacement parts, or new units.
2. Any product not installed pursuant to applicable regional efficiency standards issued by the Department of Energy.
3. Any product purchased over the Internet.
4. Normal maintenance as outlined in the installation and servicing instructions or Owner's Manual, including filter cleaning and/or replacement and lubrication.
5. Failure, damage or repairs due to faulty installation, misapplication, abuse, improper servicing, unauthorized alteration or improper operation.
6. Failure to start or damages due to voltage conditions, blown fuses, open circuit breakers, or the inadequacy, unavailability, or interruption of electrical, Internet service provider, or mobile device carrier service or your home network.
7. Failure or damage due to floods, winds, fires, lightning, accidents, corrosive environments (rust, etc) or other conditions beyond the control of Company.
8. Parts not supplied or designated by Company, or damages resulting from their use.
9. Products installed outside the U.S.A. or Canada.
10. Electricity or fuel costs, or increases in electricity or fuel costs from any reason whatsoever, including additional or unusual use of supplemental electric heat.
11. Any cost to replace, refill or dispose of refrigerant, including the cost of refrigerant.
12. **ANY SPECIAL, INDIRECT OR CONSEQUENTIAL PROPERTY OR COMMERCIAL DAMAGE OF ANY NATURE WHATSOEVER.** Some states or provinces do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.





CARRIER CORPORATION

Turn to the experts

Limited Warranty for Non-Condensing Gas Furnace

FOR WARRANTY SERVICE OR REPAIR:

Contact the installer or a Carrier dealer. You may be able to find the installer's name on the equipment or in your Owner's Packet. You can also find a Carrier dealer online at www.carrier.com.

For additional help, contact: Carrier Corporation, Consumer Relations, Phone 1-800-227-7437.

PRODUCT REGISTRATION: Register your product online at www.carrier.com. **Retain this document for your records.**

Model Number _____ Serial Number _____
Date of Installation _____ Installed by _____
Name of Owner _____ Address of Installation _____

Carrier Corporation (hereinafter "Company") warrants this product against failure due to defect in materials or workmanship under normal use and maintenance as follows. All warranty periods begin on the date of original installation. If a part fails due to defect during the applicable warranty period Company will provide a new or remanufactured part, at Company's option, to replace the failed defective part at no charge for the part. Alternatively, and at its option, the Company will provide a credit in the amount of the then factory selling price for a new equivalent part toward the retail purchase price of a new Company product. Except as otherwise stated herein, those are Company's exclusive obligations under this warranty for a product failure. This limited warranty is subject to all provisions, conditions, limitations and exclusions listed below and on the reverse (if any) of this document.

RESIDENTIAL APPLICATIONS

This warranty is to the original purchasing owner and subsequent owners only to the extent and as stated in the Warranty Conditions and below. The limited warranty period in years, depending on the part and the claimant, is as shown in the table below.

Product	Item	Limited Warranty (Years)	
		Original Owner	Subsequent Owners
Non-Condensing Infinity Gas Furnace	Parts	10* (or 5)	5
	Heat Exchanger	Life** (or 20)	20
Non-Condensing Performance, Comfort Gas Furnace	Parts	10* (or 5)	5
	Heat Exchanger	20	20

* If properly registered within 90 days of original installation, otherwise 5 years (except in California and Quebec and other jurisdictions that prohibit warranty benefits conditioned on registration). See Warranty Conditions below.

** If properly registered within 90 days of original installation, otherwise 20 years (except in California and Quebec and other jurisdictions that prohibit warranty benefits conditioned on registration). See Warranty Conditions below.

OTHER APPLICATIONS

The warranty period is twenty (20) years on the heat exchanger, and one (1) year on all other parts. The warranty is to the original owner only and is not available for subsequent owners.

LEGAL REMEDIES: The owner **must** notify the Company in writing, by certified or registered letter to Carrier Corporation, Warranty Claims, P.O. Box 4808, Syracuse, New York 13221, of any defect or complaint with the product, stating the defect or complaint and a specific request for repair, replacement, or other correction of the product under warranty, mailed at least thirty (30) days before pursuing any legal rights or remedies.





CARRIER CORPORATION

Turn to the experts

WARRANTY CONDITIONS:

1. To obtain the longer warranty period as shown in the table under original owner, the product must be properly registered at www.carrier.com within ninety (90) days of original installation. In jurisdictions where warranty benefits conditioned on registration are prohibited by law, registration is not required and the longer warranty period shown will apply.
2. Where a product is installed in a newly constructed home, the date of installation is the date the homeowner purchased the home from the builder.
3. If the date of original installation cannot be verified, then the warranty period begins ninety (90) days from the date of product manufacture (as indicated by the model and serial number). Proof of purchase may be required at time of service.
4. The limited parts warranty periods as shown in the table under subsequent owners do not require registration.
5. Product must be installed properly and by a licensed HVAC technician.
6. The warranty applies only to products remaining in their original installation location.
7. Installation, use, care, and maintenance must be normal and in accordance with instructions contained in the Installation Instructions, Owner's Manual and Company's service information.
8. Defective parts must be returned to the distributor through a registered servicing dealer for credit.

LIMITATIONS OF WARRANTIES: ALL IMPLIED WARRANTIES AND/OR CONDITIONS (INCLUDING IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE OR PURPOSE) ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. SOME STATES OR PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY OR CONDITION LASTS, SO THE ABOVE MAY NOT APPLY TO YOU. THE EXPRESS WARRANTIES MADE IN THIS WARRANTY ARE EXCLUSIVE AND MAY NOT BE ALTERED, ENLARGED, OR CHANGED BY ANY DISTRIBUTOR, DEALER, OR OTHER PERSON, WHATSOEVER.

THIS WARRANTY DOES NOT COVER:

1. Labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing or handling of either defective parts, or replacement parts, or new units.
2. Any product not installed pursuant to applicable regional efficiency standards issued by the Department of Energy.
3. Any product purchased over the Internet.
4. Normal maintenance as outlined in the installation and servicing instructions or Owner's Manual, including filter cleaning and/or replacement and lubrication.
5. Failure, damage or repairs due to faulty installation, misapplication, abuse, improper servicing, unauthorized alteration or improper operation.
6. Failure to start or damages due to voltage conditions, blown fuses, open circuit breakers, or the inadequacy, unavailability, or interruption of electrical, Internet service provider, or mobile device carrier service or your home network.
7. Failure or damage due to floods, winds, fires, lightning, accidents, corrosive environments (rust, etc) or other conditions beyond the control of Company.
8. Parts not supplied or designated by Company, or damages resulting from their use.
9. Products installed outside the U.S.A. or Canada.
10. Electricity or fuel costs, or increases in electricity or fuel costs from any reason whatsoever, including additional or unusual use of supplemental electric heat.
11. Any cost to replace, refill or dispose of refrigerant, including the cost of refrigerant.
12. ANY SPECIAL, INDIRECT OR CONSEQUENTIAL PROPERTY OR COMMERCIAL DAMAGE OF ANY NATURE WHATSOEVER. Some states or provinces do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.



Limited Warranty for Fan Coil

FOR WARRANTY SERVICE OR REPAIR:

Contact the installer. You may be able to find the installer's name on the equipment or in your Owner's Packet.

For help, contact: CAC / BDP, Consumer Relations, Phone 888-695-1488.

PRODUCT REGISTRATION: You can register your product online at www.cac-bdp.com. Retain this document for your records.

Model Number _____

Serial Number _____

Date of Installation _____

Installed by _____

Name of Owner _____

Address of Installation _____

CAC / BDP (hereinafter "Company") warrants this product against failure due to defect in materials or workmanship under normal use and maintenance as follows. All warranty periods begin on the date of original installation. If a part fails due to defect during the applicable warranty period Company will provide a new or remanufactured part, at Company's option, to replace the failed defective part at no charge for the part. Alternatively, and at its option, the Company will provide a credit in the amount of the then factory selling price for a new equivalent part toward the retail purchase price of a new Company product. Except as otherwise stated herein, those are Company's exclusive obligations under this warranty for a product failure. This limited warranty is subject to all provisions, conditions, limitations and exclusions listed below and on the reverse (if any) of this document.

RESIDENTIAL APPLICATIONS

This warranty is to the original purchasing owner and subsequent owners only to the extent and as stated in the Warranty Conditions and below. The limited warranty period in years, depending on the part and the claimant, is as shown in the table below.

		Limited Warranty (Years)	
Product	Item	Original Owner	Subsequent Owners
Fan Coil	Parts	10* (or 5)	5

* If properly registered within 90 days of original installation, otherwise 5 years (except in California and Quebec and other jurisdictions that prohibit warranty benefits conditioned on registration). See Warranty Conditions below.

OTHER APPLICATIONS

The warranty period is one (1) year on parts. The warranty is to the original owner only and is not available for subsequent owners.

LEGAL REMEDIES - The owner must notify the Company in writing, by certified or registered letter to CAC / BDP, Warranty Claims, P.O. Box 4808, Syracuse, New York 13221, of any defect or complaint with the product, stating the defect or complaint and a specific request for repair, replacement, or other correction of the product under warranty, mailed at least thirty (30) days before pursuing any legal rights or remedies.



WARRANTY CONDITIONS:

1. To obtain the longer warranty period as shown in the table under original owner, the product must be properly registered at www.cac-bdp.com within ninety (90) days of original installation. In jurisdictions where warranty benefits conditioned on registration are prohibited by law, registration is not required and the longer warranty period shown will apply.
2. Where a product is installed in a newly constructed home, the date of installation is the date the homeowner purchased the home from the builder.
3. If the date of original installation cannot be verified, then the warranty period begins ninety (90) days from the date of product manufacture (as indicated by the model and serial number). Proof of purchase may be required at time of service.
4. The limited parts warranty period as shown in the table under Subsequent Owners does not require registration.
5. Product must be installed properly and by a licensed HVAC technician.
6. The warranty applies only to products remaining in their original installation location.
7. Installation, use, care, and maintenance must be normal and in accordance with instructions contained in the Installation Instructions, Owner's Manual and Company's service information.
8. Defective parts must be returned to the distributor through a registered servicing dealer for credit.

LIMITATIONS OF WARRANTIES: ALL IMPLIED WARRANTIES AND/OR CONDITIONS (INCLUDING IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE OR PURPOSE) ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. SOME STATES OR PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY OR CONDITION LASTS, SO THE ABOVE MAY NOT APPLY TO YOU. THE EXPRESS WARRANTIES MADE IN THIS WARRANTY ARE EXCLUSIVE AND MAY NOT BE ALTERED, ENLARGED, OR CHANGED BY ANY DISTRIBUTOR, DEALER, OR OTHER PERSON, WHATSOEVER.

THIS WARRANTY DOES NOT COVER:

1. Labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing or handling of either defective parts, or replacement parts, or new units.
2. Any product not installed pursuant to applicable regional efficiency standards issued by the Department of Energy.
3. Any product purchased over the Internet.
4. Normal maintenance as outlined in the installation and servicing instructions or Owner's Manual, including filter cleaning and/or replacement and lubrication.
5. Failure, damage or repairs due to faulty installation, misapplication, abuse, improper servicing, unauthorized alteration or improper operation.
6. Failure to start due to voltage conditions, blown fuses, open circuit breakers, or the inadequacy, unavailability, or interruption of electrical, Internet service provider, or mobile device carrier service or your home network.
7. Failure or damage due to floods, winds, fires, lightning, accidents, corrosive environments (rust, etc) or other conditions beyond the control of Company.
8. Parts not supplied or designated by Company, or damages resulting from their use.
9. Products installed outside the U.S.A. and Canada.
10. Electricity or fuel costs, or increases in electricity or fuel costs from any reason whatsoever, including additional or unusual use of supplemental electric heat.
11. Any cost to replace, refill or dispose of refrigerant, including the cost of refrigerant.
12. **ANY SPECIAL, INDIRECT OR CONSEQUENTIAL PROPERTY OR COMMERCIAL DAMAGE OF ANY NATURE WHATSOEVER.** Some states or provinces do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.



Limited Warranty Certificate

Covered Products: Residential Evaporator Coils (See Chart Below)

FOR WARRANTY SERVICE OR REPAIR:

Contact the installer or a CAC/BDP dealer. You may be able to find the installer's name on the equipment or in your Owner's Packet. For additional help, contact: CAC/BDP, Consumer Relations, Phone 1-888-695-1488.

Product registration: You can register your product at: www.cac-bdp-all.com.

Fill in the installation date, model and serial number of the unit in the space provided below and retain for your records.

Model No. _____

Serial No. _____

Date of Installation _____

Installed by _____

Name of Owner _____

Address of Installation _____

CAC/BDP (Company) warrants this product against failure due to defect in materials or workmanship under normal use and maintenance as follows. All warranty periods begin on the date of original installation and are for the duration, in years, listed below. If a part fails due to defect during the applicable warranty period Company will provide a new or re-manufactured part, at Company's option, to replace the failed defective part at no charge for the part. Alternatively, and at its option, Company will provide a credit in the amount of the then factory selling price for a new equivalent part toward the retail purchase price of a new Company product. Except as otherwise stated herein, those are Company's exclusive obligations under this warranty for a product failure. All warranties in this document are subject to all provisions, conditions, limitations and exclusions listed below and on the reverse of this document.

RESIDENTIAL APPLICATIONS

This warranty is to the original purchasing owner and subsequent owners only to the extent and as stated in the Warranty Conditions and below. The limited parts warranty period in years, depending on the part and the claimant, is as shown in the chart below.

Product Family	Warranty Period in Years		
	Parts		
	Original Owner	Original Registered Owner**	Subsequent Owners
R-410A Refrigerant Coil and Parts	5	10	5

*. If properly registered within ninety (90) days after original installation, parts are warranted to the original purchaser for a period of the (10) years to the original purchaser. Otherwise, parts warranty is five (5) years (except in California and Quebec, and other jurisdictions that prohibit warranty benefits conditioned on registration).

OTHER APPLICATIONS

For all applications other than residential applications, the warranty period is one (1) year on parts. The warranty is to the original owner only and is not available for subsequent owners.

LEGAL REMEDIES - The owner **must** notify the Company in writing, by certified or registered letter to CAC/BDP, Warranty Claims, P.O. Box 4808, Syracuse, New York 13221, of any defect or complaint with the product, stating the defect or complaint and a specific request for repair, replacement, or other correction of the product under warranty, mailed at least thirty (30) days before pursuing any legal rights or remedies.

Limited Warranty Certificate

CONDITIONS:

The Limited Warranty only applies if the following conditions are met:

1. To obtain the extended warranty periods for Residential Applications, the product must be properly registered by the original purchasing owner at www.cac-bdp-all.com within ninety (90) days of original installation. In jurisdictions where warranty benefits conditioned on registration are prohibited by law, registration is not required and the extended warranty period shown will apply.
2. If the original installation date cannot be verified, then the warranty period begins ninety (90) days from the date of product manufacture (as indicated by the model and serial number). Where a product is installed in a newly constructed home, the date of installation is the date the original homeowner purchased the home from the builder.
3. The limited parts warranty period as shown in the table under subsequent owner does not require registration.
4. Proof of purchase may be required at time of service.
5. The unit must be installed, and warranty work must be performed, by a licensed dealer or contractor.
6. The unit must be installed in accordance with Company's installation instructions and in compliance with local codes. Improper installation may endanger the occupants of the dwelling or damage the product.
7. The unit must be operated in accordance with Company's owner's manual provided with each unit. The product must not be misused.
8. The unit's rating plate must not be removed or defaced.
9. Proof must be supplied that the equipment has been properly maintained over the life of the warranty, i.e., a minimum of once-a-year maintenance.
10. The unit must be installed and located in the continental U.S.A., Alaska, Hawaii, or Canada.
11. Warranties apply only to products installed in their original installation location.
12. Defective parts must be returned to the distributor through a servicing dealer for credit.

LIMITATIONS OF WARRANTIES – All implied warranties (and implied conditions in Canada) including implied warranties or conditions of merchantability and fitness for a particular use or purpose are limited in duration to the period for which the limited warranty is given and applies. Some states or provinces do not allow limitations on how long an implied warranty or condition lasts, so this limitation may not apply to you. The express warranties made in this warranty are exclusive and may not be altered, enlarged, or changed by any distributor, dealer, or other person, whatsoever.

THIS WARRANTY DOES NOT COVER:

1. Labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing, or handling of either failed parts, or replacement parts, or new units.
2. Any product not installed pursuant to applicable governmental minimum efficiency standards.
3. Normal maintenance as outlined in the installation and servicing instructions or owner's manual including coil cleaning, filter cleaning and/or replacement, and lubrication.
4. Damage or repairs required as a consequence of improper shipping or handling, faulty installation, misapplication, abuse, improper servicing, unauthorized alteration, and/or improper operation.
5. Failure to start or damages due to voltage conditions, blown fuses, open circuit breakers, or the inadequacy, unavailability, or interruption of electrical, Internet service provider, or mobile device carrier service or your home network.
6. Failure or damage as a result of floods, winds, fires, lightning, accidents, corrosive environments (except for coastal rated units in coastal environments), rust and wear, or other conditions beyond the control of Company.
7. Parts not supplied or designated by Company, or damages resulting from their use.
8. Electricity or fuel costs or increases in electricity or fuel costs from any reason whatsoever including additional or unusual use of supplemental electric heat.
9. **Any special, indirect, or consequential property or commercial damage of any nature whatsoever.** Some states do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.
10. Refrigerant or any costs related thereto.
11. Any product purchased on the Internet.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.



AMERICAN QUALITY

DESIGNED, ENGINEERED &
ASSEMBLED IN THE UNITED STATES



INSTALL CONFIDENCE

YORK.com

EXPERIENCE. PRIDE. DEDICATION.

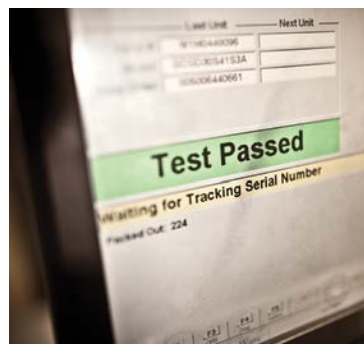


FROM OUR HOMETOWN TO YOURS.

Your trust in YORK® is a matter of personal pride. We are well trained, highly dedicated individuals who truly care about the lasting dependability of every YORK® unit that comes off the line. That's why we build each one as if it were for our own home.

Skill and expertise. These are the essential components of craftsmanship. Combined with passion and commitment, these characteristics form an unparalleled collective of workers, focused on delivering the very best. While utilizing the latest equipment and technology in our state-of-the-art facilities, they never settle for "good enough". They're taking the extra steps and doing things right – because they know you're depending on them.

PERFORMANCE. EFFICIENCY. RELIABILITY.

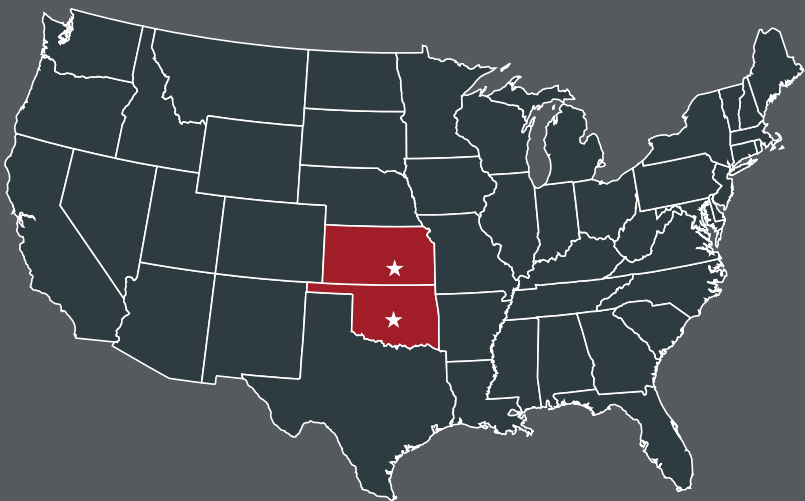


DELIVERING QUALITY – CLOSE TO HOME.

Exceeding customer expectations requires continual advances and attention to detail. So when it comes to operations and facilities, we believe there's no place like home – to build something for yours. Designing, engineering, and assembling your YORK® unit in the United States ensures we can closely monitor and improve processes that directly affect quality.

Compare a YORK® system to any other brand and you'll see that we're an industry leader with best in class features and efficiency. Yet, a product spec sheet doesn't tell the entire story. The performance and reliability of your unit is the result of strict tolerances and rigorous testing that continues throughout the entire process. It's also the result of good, old-fashioned hard work. It takes more than just metal and circuitry to make a YORK® unit. It takes people of integrity from right here in the heart of America.

YORK®. AMERICAN RELIABILITY YOU CAN TRUST.



CREATING JOBS FOR GENERATIONS

Our Kansas & Oklahoma
facilities employ over
2,600 PEOPLE

Over 140 of our people
have been at YORK® for
OVER 30 YEARS



"We run test every furnace and Air Conditioning unit before it's sent to the customer, to ensure that the unit is going to function correctly."

– Kyle W. Barnes, 28 years



A Consumers Digest Best Buy

- For more than 50 years, Consumers Digest magazine has identified products with outstanding value.
- The YORK® Affinity™ YP9C modulating furnace has been rated a Consumers Digest Best Buy.

The Best Buy seal is a registered trademark of Consumers Digest Communications, LLC, used under license.



Dealer Design Awards: Gold Winner

- The Dealer Design Awards recognize HVAC products with features that assist in installation, maintenance and service.
- The YORK® Affinity™ YXV Split System Air Conditioner earned the Gold Award in 2017 for including features and design elements that help contractors install and monitor the unit effectively.



American Quality

- YORK® units are designed, engineered and assembled in the United States, where we closely monitor and improve processes that directly affect quality.
- It's this promise of excellence that allows us to offer outstanding warranties, meet the highest industry standards and deliver energy-saving comfort that lasts a lifetime.



Good Housekeeping Seal of Approval

- YORK® residential products carry the Good Housekeeping Seal of Approval.
- Since 1909, this Seal has signified that a product has been tested and approved by the Good Housekeeping Research Institute and guaranteed by Good Housekeeping magazine's trusted Consumer Policy.



ENERGY STAR® Most Efficient 2018

- The ENERGY STAR® Most Efficient 2018 designation recognizes the most efficient products among those that qualify for ENERGY STAR® certification.
- Affinity™ heating and cooling products have been tested and recognized as exceptional, leading-edge systems that received this special designation.



Building Homes for Heroes®

- Building Homes for Heroes® constructs or modifies mortgage-free homes for veterans injured in the Iraq or Afghanistan wars.
- Through its sponsorship of the Building Homes for Heroes® program, Johnson Controls, along with YORK® distributors and independent contractors, donate, install and service quality heating and cooling systems in these heroes' homes.

Limited Warranty

Residential Indoor Coils

WARRANTY TERMS: Johnson Controls Unitary Products ("Company") warrants this product to be free from defects in factory workmanship and material under normal use and service and will at its option, repair or replace defective parts without charge, subject to the exclusions below and according to the terms outlined in this warranty. Company reserves the right, at its sole discretion, to provide an equivalent complete replacement unit in place of repair parts. Alternatively, Company may at its option, offer a replacement price allowance to be applied toward the purchase of a new unit offered by Company. The exact allowance amount will be determined at the discretion of Company, based upon availability, age of existing equipment and current market conditions, but excluding items as ductwork, wiring, piping, and installation costs. The warranty period for obtaining repaired or replacement parts, or an allowance shall not extend beyond the original warranty period as stated below. In addition, if a replacement unit is provided by Company, the warranty period for the complete replacement unit is limited to the remainder of the original warranty period.

This warranty covers only equipment described by the Product Model Number and Unit Serial Number on the equipment or listed on the Warranty Registration Card, and applies only to products installed in the United States, Canada, or Puerto Rico. Company shall have no responsibility for installation, service, shipping, handling or other costs or charges, except as otherwise provided in this warranty. Tampering, altering, defacing, or removing the product serial number will serve to void this warranty. This warranty extends only to the original consumer purchaser and is nontransferable.

For this warranty to apply, the product must be installed according to Company recommendations and specifications, and in accordance with all local, state, and national codes; and the product or residence must not be removed from its place of original installation. This warranty does not apply to any unit sold over the Internet, by telephone or other electronic means unless the dealer that buys or sells a unit over the Internet, by telephone or other electronic means also installs the unit. In the absence of a recorded Warranty Registration Card, the warranty period will begin upon product shipment from Company. If you are unaware of the effective warranty date, contact Company at (877) 874-7378 or www.upgproductregistration.com.

FOR PRODUCT REGISTRATION: For your benefit and protection, register your product with Company promptly after installation. This will initiate the warranty period and allow us to contact you, should it become necessary. You can register your product online at www.upgproductregistration.com or by returning the Warranty Registration Card on the back page of this packet.

Product Model No. _____ Installation Date _____

Unit Serial No. _____ Installing Dealer _____

FOR WARRANTY SERVICE OR REPAIR: Notify your Installing Dealer or a Participating Dealer, preferably in writing, as soon as possible after discovery of the problem. Be sure to include the Product Model Number, Unit Serial Number, Installation Date, and a description of the problem. You may find the Installing Dealer's name on this page or on the equipment, and you can locate Participating Dealers online at www.yorkupg.com.

If a Dealer response is not received within a reasonable amount of time, notify Company at: Johnson Controls Unitary Products, Consumer Relations, 5005 York Drive, Norman, OK 73069 or by telephone at (877) 874-7378. All warranty service or repair will be performed during regular business hours, Monday through Friday 9:00 AM - 5:00 PM. Service requests sent to Company without prior Dealer contact will be referred back to a Participating Dealer. Because this process takes time, it is in the best interest of the Consumer to contact a Participating Dealer directly.

WARRANTY PERIOD: The warranty period in years, depending on the part, is as shown in the chart below.

DESCRIPTION	PARTS
INDOOR COILS	5 or 10†

NOTES:

†To qualify for the extended 10-year parts warranty, the unit must be registered online at www.upgproductregistration.com within 90 days of installation for replacement or 90 days of closing for new home construction. In some states, registration is not required, but proof of installation is required to qualify for the 10-year parts warranty.

MAINTENANCE: Company strongly recommends regular periodic preventive maintenance on this equipment. The person most familiar with the equipment in your HVAC system is a Participating Dealer. The Participating Dealer can ensure that your maintenance program meets the "Company Warranty" conditions, maximize the equipment efficiency, and service your unit within the mandated guidelines with regard to unlawful discharge of refrigerants into the atmosphere. For additional buyer protection, Residential Home Comfort Plans are available from a Participating Dealer. These plans provide you with additional years of warranty service protection including labor charges. Home Comfort Plans must be purchased within one (1) year from the date the equipment was installed.

EXCLUSIONS: This warranty does not cover any:

1. Shipping, labor, or material charges or damages resulting from transportation, installation, or servicing.
2. Damage or repairs required as a consequence of mishandling, faulty installation, misapplication, abuse, improper servicing, unauthorized alteration, or improper operation.
3. Damages or failure to start resulting from improper voltage conditions, blown fuses, open circuit breakers, or other inadequacy or interruption of electrical service or fuel supply.
4. Fuses, either internal or external to the product.
5. Labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing, or handling of either defective parts or replacement parts.
6. Products removed from their original location for reinstallation purposes.
7. Damages resulting from accident, abuse, fire, flood, alteration, or acts of God.
8. Damages resulting from use of the product in a corrosive atmosphere.
9. Normal maintenance, or damages resulting from failure to perform normal maintenance, as outlined in the installation and servicing instructions or owner's manual.
10. Cleaning or replacement of filters, nozzles, or orifices.
11. Damages resulting from operation with inadequate supply of air or water; Damages resulting from failure to properly and regularly clean air and/or water side of condenser and evaporator.
12. Damages resulting from: (I) freezing of condenser water or condensate; (II) inadequate or interrupted water supply; (III) use of corrosive water; (IV) fouling or restriction of the water circuit by foreign material or like causes.
13. Damages caused by improper parts, components or accessories not suitable for use in or with the unit. For a list of parts that are known to be compatible please reference the equipment renewal parts list, contact a Participating Dealer for assistance, or call 1-877-874-7378.
14. Electricity or fuel costs, or increases in fuel or electric costs, for any reason including additional or unusual use of supplemental electric heat.

This warranty is in lieu of all other express warranties. All implied warranties, including the implied warranty of merchantability and fitness for a particular purpose are limited in duration to the actual warranty period applicable to the part. Some states do not allow the disclaimer of implied warranties, so the above disclaimer may not apply to you. In addition, some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. In no event, whether as a result of breach of warranty or contract, tort (including negligence), strict liability, or otherwise, shall Company be liable for special, incidental, or consequential damages or expenses, including but not limited to loss of use of the equipment or associated equipment, lost revenues or profits, cost of substitute equipment, or cost of fuel or electricity.

The above limitations shall inure to the benefit of Company's suppliers and subcontractors. The above limitation on consequential damages shall not apply to injuries to persons in the case of consumer goods. Company does not assume, or authorize any other person to assume for Company, any other liability for the sale of this product. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. This warranty gives you specific legal rights. You may also have other rights which vary from state to state.

Limited Warranty

Residential Split Air Conditioning & Heat Pump Condensing Units

WARRANTY TERMS: Johnson Controls Unitary Products ("Company") warrants this product to be free from defects in factory workmanship and material under normal use and service and will at its option, repair or replace defective parts without charge, subject to the exclusions below and according to the terms outlined in this warranty. Company reserves the right, at its sole discretion, to provide an equivalent complete replacement unit in place of repair parts. Alternatively, Company may at its option, offer a replacement price allowance to be applied toward the purchase of a new unit offered by Company. The exact allowance amount will be determined at the discretion of Company, based upon availability, age of existing equipment and current market conditions, but excluding items as ductwork, wiring, piping, and installation costs. The warranty period for obtaining repaired or replacement parts, or an allowance shall not extend beyond the original warranty period as stated below. In addition, if a replacement unit is provided by Company, the warranty period for the complete replacement unit is limited to the remainder of the original warranty period.

This warranty covers only equipment described by the Product Model Number and Unit Serial Number on the equipment or listed on the Warranty Registration Card, and applies only to products installed in the United States, Canada, or Puerto Rico. Company shall have no responsibility for installation, service, shipping, handling or other costs or charges, except as otherwise provided in this warranty. Tampering, altering, defacing, or removing the product serial number will serve to void this warranty. This warranty extends only to the original consumer purchaser and is nontransferable.

For this warranty to apply, the product must be installed according to Company recommendations and specifications, and in accordance with all local, state, and national codes; and the product or residence must not be removed from its place of original installation. This warranty does not apply to any unit sold over the Internet, by telephone or other electronic means unless the dealer that buys or sells a unit over the Internet, by telephone or other electronic means also installs the unit. In the absence of a recorded Warranty Registration Card, the warranty period will begin upon product shipment from Company. If you are unaware of the effective warranty date, contact Company at (877) 874-7378 or www.upgproductregistration.com.

FOR PRODUCT REGISTRATION: For your benefit and protection, register your product with Company promptly after installation. This will initiate the warranty period and allow us to contact you, should it become necessary. You can register your product online at www.upgproductregistration.com or by returning the Warranty Registration Card on the back page of this packet.

Product Model Number: _____ Installation Date: _____

Unit Serial Number: _____ Installing Dealer: _____

FOR WARRANTY SERVICE OR REPAIR: Notify your Installing Dealer or a Participating Dealer, preferably in writing, as soon as possible after discovery of the problem. Be sure to include the Product Model Number, Unit Serial Number, Installation Date, and a description of the problem. You may find the Installing Dealer's name on this page or on the equipment, and you can locate Participating Dealers online at www.yorkupg.com.

If a Dealer response is not received within a reasonable amount of time, notify Company at: Johnson Controls Unitary Products, Consumer Relations, 5005 York Drive, Norman, OK 73069 or by telephone at (877) 874-7378. All warranty service or repair will be performed during regular business hours, Monday through Friday 9:00 AM - 5:00 PM. Service requests sent to Company without prior Dealer contact will be referred back to a Participating Dealer. Because this process takes time, it is in the best interest of the Consumer to contact a Participating Dealer directly.

WARRANTY PERIOD: The warranty period in years, depending on the part, is as shown in the chart below.

CONDENSING UNITS		
CONDENSING UNITS	COMPRESSOR	PARTS
R-407C Models: GAW14L	5 years	5 years
R-410A Models: RAC13L, RAC14L, RAW14L, REP14L, RHP14L, RHP16L	5 years	5 years
R-410A Models: YCD, TC3B, YCE, TC4B, YCG, CC7B, TC7B, YCS, TW4B, YFD, TF3B, YFE, TF4B, YFK, CC17, TC17, TCD*, TCG*, TCHD*, TCHE*, YEE, TE4B, YHE, TH4B, YHG, CH6B, TH6B, YHM, CH16, TH16, THE*	10 years	5 or 10 years [†]
R-410A Models: YXT, AC19B, HC19B, YZT, AL19B, HL19B	10 years or Lifetime [‡]	5 or 10 years [†]

NOTES:

*All 3 phase models (with 31, 41, or 51 voltage codes) have 5-year compressor and 1-year parts warranty and are not eligible for 10-year parts warranty.

To qualify for the [†] Extended 10-year parts warranty or the [‡] Extended 10-year compressor warranty or [‡] Lifetime compressor warranty, the unit must be registered online at www.upgproductregistration.com within 90 days of installation for replacement units or within 90 days of closing for new home construction. In some states, registration is not required, but proof of installation is required.

MAINTENANCE: Company strongly recommends regular periodic preventive maintenance on this equipment. The person most familiar with the equipment in your HVAC system is a Participating Dealer. The Participating Dealer can ensure that your maintenance program meets the "Company Warranty" conditions, maximize the equipment efficiency, and service your unit within the mandated guidelines with regard to unlawful discharge of refrigerants into the atmosphere. For additional buyer protection, Residential Home Comfort Plans are available from a Participating Dealer. These plans provide you with additional years of warranty service protection including labor charges. Home Comfort Plans must be purchased within one (1) year from the date the equipment was installed.

EXCLUSIONS: This warranty does not cover any:

1. Shipping, labor, or material charges or damages resulting from transportation, installation, or servicing.
2. Damage or repairs required as a consequence of mishandling, faulty installation, misapplication, abuse, improper servicing, unauthorized alteration, or improper operation.
3. Damages or failure to start resulting from improper voltage conditions, blown fuses, open circuit breakers, or other inadequacy or interruption of electrical service or fuel supply.
4. Fuses, either internal or external to the product.
5. Labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing, or handling of either defective parts or replacement parts.
6. Products removed from their original location for reinstallation purposes.
7. Damages resulting from accident, abuse, fire, flood, alteration, or acts of God.
8. Damages resulting from use of the product in a corrosive atmosphere.
9. Normal maintenance, or damages resulting from failure to perform normal maintenance, as outlined in the installation and servicing instructions or owner's manual.
10. Cleaning or replacement of filters, nozzles, or orifices.
11. Damages resulting from operation with inadequate supply of air or water; Damages resulting from failure to properly and regularly clean air and/or water side of condenser and evaporator.
12. Damages resulting from: (I) freezing of condenser water or condensate; (II) inadequate or interrupted water supply; (III) use of corrosive water; (IV) fouling or restriction of the water circuit by foreign material or like causes.
13. Damages caused by improper parts, components or accessories not suitable for use in or with the unit. For a list of parts that are known to be compatible please reference the equipment renewal parts list, contact a Participating Dealer for assistance, or call 1-877-874-7378.
14. Electricity or fuel costs, or increases in fuel or electric costs, for any reason including additional or unusual use of supplemental electric heat.

This warranty is in lieu of all other express warranties. All implied warranties, including the implied warranty of merchantability and fitness for a particular purpose are limited in duration to the actual warranty period applicable to the part. Some states do not allow the disclaimer of implied warranties, so the above disclaimer may not apply to you. In addition, some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. In no event, whether as a result of breach of warranty or contract, tort (including negligence), strict liability, or otherwise, shall Company be liable for special, incidental, or consequential damages or expenses, including but not limited to loss of use of the equipment or associated equipment, lost revenues or profits, cost of substitute equipment, or cost of fuel or electricity.

The above limitations shall inure to the benefit of Company's suppliers and subcontractors. The above limitation on consequential damages shall not apply to injuries to persons in the case of consumer goods. Company does not assume, or authorize any other person to assume for Company, any other liability for the sale of this product. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. This warranty gives you specific legal rights. You may also have other rights which vary from state to state.

Limited Warranty

Residential Furnaces

WARRANTY TERMS: Johnson Controls Unitary Products ("Company") warrants this product to be free from defects in factory workmanship and material under normal use and service and will at its option, repair or replace defective parts without charge, subject to the exclusions below and according to the terms outlined in this warranty. Company reserves the right, at its sole discretion, to provide an equivalent complete replacement unit in place of repair parts. Alternatively, Company may at its option, offer a replacement price allowance to be applied toward the purchase of a new unit offered by Company. The exact allowance amount will be determined at the discretion of Company, based upon availability, age of existing equipment and current market conditions, but excluding items as ductwork, wiring, piping, and installation costs. The warranty period for obtaining repaired or replacement parts, or an allowance shall not extend beyond the original warranty period as stated below. In addition, if a replacement unit is provided by Company, the warranty period for the complete replacement unit is limited to the remainder of the original warranty period.

This warranty covers only equipment described by the Product Model Number and Unit Serial Number on the equipment or listed on the Warranty Registration Card, and applies only to products installed in the United States, Canada, or Puerto Rico. Company shall have no responsibility for installation, service, shipping, handling or other costs or charges, except as otherwise provided in this warranty. Tampering, altering, defacing, or removing the product serial number will serve to void this warranty. This warranty extends only to the original consumer purchaser and is nontransferable.

For this warranty to apply, the product must be installed according to Company recommendations and specifications, and in accordance with all local, state, and national codes; and the product or residence must not be removed from its place of original installation. This warranty does not apply to any unit sold over the Internet, by telephone or other electronic means unless the dealer that buys or sells a unit over the Internet, by telephone or other electronic means also installs the unit. In the absence of a recorded Warranty Registration Card, the warranty period will begin upon product shipment from Company. If you are unaware of the effective warranty date, contact Company at (877) 874-7378 or www.upgproductregistration.com.

ADDITIONAL CONDITIONS FOR HEAT EXCHANGER WARRANTY: This warranty covers heat exchangers (primary and/or secondary), only if:

1. The product has not been operated with an input rate in excess of the rating plate attached to the product.
2. The product has not been allowed to operate without the use of the proper automatic limit control for maximum warm air temperature and/or without adequate air circulation.
3. The product is installed so that combustion air is not contaminated by compounds of chlorine, fluorine, or other damaging chemical vapors.
4. The product is installed such that the heat exchangers are not exposed to return air temperatures below stated ratings.

CONDITIONAL UNIT REPLACEMENT WARRANTY: In addition to the Limited Parts Warranty, a Conditional Unit Replacement Option Warranty applies for certain models as noted below. If the Heat Exchanger (HX) assembly (primary and/or secondary) fails due a covered defect during the applicable Residential Unit Replacement Period shown below, the Company shall provide a replacement model, or if an exact replacement model is not available, an equivalent unit will be provided (the "Unit Replacement Option"). This Unit Replacement Option is available to the original purchaser in owner-occupied single family residential applications in the original location only, and is non-transferable. **Registration is required as noted below for this option.** The warranty for any replacement unit will be for the remaining period of the original equipment warranty. Company reserves the right to review and inspect any failed heat exchanger assemblies, and may required replaced parts to be returned for verification of claims.

WARRANTY PERIOD: The warranty period in years, depending on the part, is as shown in the chart below.

Product Tier	Furnace Product Model Family	Heat Exchanger			Parts
		Residential Unit Replacement Option	HX Replacement in Residential Applications	HX Replacement in Non-Residential Applications	
OTC	RGF1L*P, RGF1L*E, RGF2L*E	NA	20 years	10 years	5 years
OTC	RGF19*P, RGF19*E, RGF29*E	NA	20 years	10 years	5 years
Standard	TG8S, TGLS	NA	20 years or Lifetime*	10 years	5 or 10 years*
Standard	TG9S	NA	20 years or Lifetime*	10 years	5 or 10 years*
LX	TM8X, TMLX, TM8E, TMLE, TM8T, TMLT, TM8V, TMLV, TM8Y	5 years*	20 years or Lifetime*	10 years	5 or 10 years*
LX	TM9V, TM9T, TM9E, TM9X, TM9Y	5 years*	20 years or Lifetime*	10 years	5 or 10 years*
Premium	YPLC, CPLC, LPLC, TPLC	10 years*	20 years or Lifetime*	10 years	5 or 10 years*
Premium	YP9C, CP9C, LP9C, TP9C	10 years*	20 years or Lifetime*	10 years	5 or 10 years*
LX	TL8E, TL9E (Ultra LoNOx)	NA	20 years**	10 years	5 years**

NOTE: * To qualify for Extended 10-year parts warranty, the Lifetime heat exchanger warranty, and/or the Unit Replacement Option, the unit must be registered online at www.upgproductregistration.com within 90 days of installation for replacement units or within 90 days of closing for new home construction. Unit Replacement Option is only related to Heat Exchanger Failure during specified time frame in residential applications only. Non-residential applications are not eligible for unit replacements. In some states or provinces, registration is not required, but proof of installation is required. If not registered, standard warranty terms (5 years for parts, 20 years for heat exchangers) apply.

** For Ultra LoNOx furnaces. If not registered, standard ULNx warranty terms (5 years for parts, 20 years for heat exchangers) apply.

FOR WARRANTY SERVICE OR REPAIR: Notify the Installing Dealer or a Participating Dealer, preferably in writing, as soon as possible after you have discovered the problem. Be sure to include the Product Model Number, Unit Serial Number, Installation Date, and a description of the problem. You may find the Installing Dealer's name on this page or on the equipment, and you can locate Participating Dealers online. If a Dealer response is not received within a reasonable amount of time, notify Company at: Johnson Controls Unitary Products, Consumer Relations, 5005 York Drive, Norman, OK 73069 or by telephone at (877) 874-7378. All warranty service or repair will be performed during regular business hours, Monday through Friday 9:00 AM - 5:00 PM. Service requests sent to Company without prior Dealer contact will be referred back to a Participating Dealer. Because this process takes time, it is in the best interest of the Consumer to contact a Participating Dealer directly.

FOR PRODUCT REGISTRATION: For your benefit and protection, register your product with Company promptly after installation. This will initiate the warranty period and allow us to contact you, should it become necessary. You can register your product by returning the Warranty Registration Card on the back page of this Booklet or online at www.upgproductregistration.com.

Product Model Number: _____ **Installation Date:** _____

Unit Serial Number: _____ **Installing Dealer:** _____

MAINTENANCE: Company strongly recommends regular periodic preventive maintenance on this equipment. The person most familiar with the equipment in your HVAC system is a Participating Dealer, who can ensure that your maintenance program meets the Company Warranty conditions, maximize the equipment efficiency, and service your unit within the mandated guidelines. For additional buyer protection, Residential Home Comfort Plans are available from a Participating Dealer. These plans provide you with additional years of warranty service protection including labor charges. Home Comfort Plans must be purchased within one (1) year from the date the equipment was installed.

EXCLUSIONS: This warranty does not cover any of the following:

1. Shipping, labor, or material charges or damages resulting from transportation, installation, or servicing.
2. Damage or repairs required as a consequence of mishandling, faulty installation, misapplication, abuse, improper servicing, improper operation, or unauthorized alteration.
3. Damages or failure to start resulting from improper voltage conditions, blown fuses, open circuit breakers, or other inadequacy or interruption of electrical service or fuel supply.
4. Fuses, either internal or external to the product.
5. Labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing, or handling of defective/replacement parts.
6. Products removed from their original location for reinstallation purposes.
7. Damages resulting from accident, abuse, fire, flood, alteration, or acts of God.
8. Damages resulting from use of the product in a corrosive atmosphere.
9. Normal maintenance costs are not covered.
10. Damages resulting from failure to perform normal maintenance as shown in installation and servicing instructions or owner's manual.
11. Cleaning or replacement of filters, nozzles, or orifices.
12. Damages resulting from operation with inadequate supply of air or from damages resulting from failure to properly and regularly clean air side of condenser and evaporator.
13. Damages resulting from freezing of condensate water or improper drainage of condensate from the furnace.
14. Damages caused by improper parts, components or accessories not suitable for use in or with the unit. For a list of parts that are known to be compatible, reference equipment repair parts list, contact a Participating Dealer for assistance, or call 1-877-874-7378.
15. Electricity or fuel costs or increases in fuel or electric costs, for any reason including additional or unusual use of supplemental heat.

This warranty is in lieu of all other express warranties. All implied warranties, including the implied warranty of merchantability and fitness for a particular purpose are limited in duration to the actual warranty period applicable to the part. Some states do not allow the disclaimer of implied warranties, so the above disclaimer may not apply to you. In addition, some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. In no event, whether as a result of breach of warranty or contract, tort (including negligence), strict liability, or otherwise, shall Company be liable for special, incidental, or consequential damages or expenses, including but not limited to loss of use of the equipment or associated equipment, lost revenues or profits, cost of substitute equipment, or cost of fuel or electricity.

The above limitations shall inure to the benefit of Company's suppliers and subcontractors. The above limitation on consequential damages shall not apply to injuries to persons in the case of consumer goods. Company does not assume, or authorize any other person to assume for Company, any other liability for the sale of this product. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. This warranty gives you specific legal rights. You may also have other rights which vary from state to state.



AMERICAN QUALITY

DESIGNED, ENGINEERED &
ASSEMBLED IN THE UNITED STATES

YORK.com

The YORK brand of Johnson Controls, Inc. ©2017 Johnson Controls, Inc. 5005 YORK Drive, Norman, OK 73069 www.YORK.com.
Subject to change without notice PUBL-7404-C-1117. Supersedes: PUBL-7404-B-0516. All rights reserved.